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W/O: 77722
Promised Date:
06 SEP 25



CUSTOMER WORK ORDER

WO #: 77722

Customer: 23199 - HOFFMAN, JOSEPH -
812-774-3534

Tag:

Author: BH

Location: 1203 CHECK PRE-AUTH

Stock #: 11607

Stock Desc: 2025 5W KEYSTONE

COUGAR 320RDS

Chassis #: 4YDFCGR2XS2507006

Serial #: 4YDFCGR2XS2507006

Mileage: 0

Licence:

Invoice #:

Date In: 03 SEP 25

Promised: 06 SEP 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 06 SEP 25

Job #FPDINFW - Internal

COMPLAINT: Transferred to BAS*77785 on 10 SEP 25

Estimate amount was 0.00

FINAL PDI ON NEW FIFTH WHEELS

CAUSE: Final pdi

CORRECTION: Lug nuts torqued to spec running lights and tail lights work properly brakes and Emergency Brakes work properly installed a new battery and made battery cables for the inside of battery box. Auto leveling works properly. Exterior inspection found main door needs adjusted i did that. Everything else looks good. Roof inspection looks good. Interior inspection hooked up to city water and flushed out all the lines no leaks. Stove and microwave works properly refrigerator works properly both ac units works properly water heater works properly tv and fireplace works properly all the doors shut properly tv goes up and down properly. Put a 1/3 in fresh tank for demonstration. Drained black and gray tanks. Did lp drop test on outside port with stove and water heater running made no adjustments to regulator system works properly. Flushed out the washer and dryer water lines. All good.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JTW	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JTW	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JTW	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Warranty

COMPLAINT: The main fridge door holder is ripped off wall

CAUSE: Top refrigerator mount loose

the fridge door lock wont go in place. the top of the doors are too close together. pulled fridge out and removed the bracket covers to see if i could move the doors. i cant adjust the doors. need to contact warranty.

CORRECTION: Took refrigerator out and reshot the screws in the bracket and put the refrigerator back and bracket is better now

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	90.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	64.80
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	BRM	295.20



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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 450.00

Job #2 - Warranty

COMPLAINT: THE OFF DOOR SIDE STORAGE COMPARTMENT SLAM LATCH WILL NOT CLSOE VERY WELL

CAUSE: Side compartment not shutting all the wzy

CORRECTION: Flexed the door a bit. The frame looks bowed. But it shuts better now

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #2: 36.00

Job #3 - Warranty

COMPLAINT: THE TOILET HAS A SCRATCH IN THE BOWL AND WILL NOT CLEAN UP AND WILL NOT HOLD WATER

CAUSE: Scratch on inside of bowl. And doesn't hold water

CORRECTION: Seen the scratches and put in a parts request. And i got water holding in toilet installed new toilet and pressured lines to check for leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	BRM	90.00

Parts

Part #	Description	Qty	Price	Total
302310071	SEALAND 310 TOILET W/OUT SPRAY	1.00	232.80	232.80

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TOILET	1.00	43.30	43.30

Subtotal for Job #3: 366.10

Job #4 - Internal

COMPLAINT: THE BUTTONS ON THE CONTROL PANEL ARE REALLY HARD TO PUSH AND WHEN PUSHING THE BUTTON THE BLACK TANK BUTTON DOES NOT SHOW EMPTY LIGHT

CAUSE: Button hard to push and dont show empty

CORRECTION: I pushed the buttons and got a empty light each time

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: CHECK THE KITCHEN SINK CUSOTMER MIGHT BE DOING IT WRONGIT GETS HOT AND THEN ALL OF A SUDDEN IT GOES COLD THEN BACK HOT AGAIN ONLY WHEN ON PUMP

CAUSE: Hot water turns cold then hot again

CORRECTION: Put water in fresh tank and ran water pump and had hot water the whole time





Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	N/C
Z990	MISCELLANEOUS REPAIR	JTW	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CHECK THE DINETTE SLIDE OUT IT JERKS WHEN SLIDING IN AND OUT

CAUSE: Slideroom room jerks

CORRECTION: I put someRV slideroom lubricant on the moving parts it works better now

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	90.00
Subtotal for Job #6:			90.00

Job #7 - Warranty

COMPLAINT: THE WATER PUMP IS VERY NOISEY LOUD AND VIBRATES THE CAMPER

CAUSE: Noisy water pump

CORRECTION: Water pump does vibrate and is load. Going to put some foam under water pump.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	18.00
Z990	MISCELLANEOUS REPAIR		0.00
Subtotal for Job #7:			18.00

Job #8 - Warranty

COMPLAINT: COFFEE BAR UPPER CABINET DOOR HIT WHEN CLOSING

CAUSE: Coffee bar doors hitting in the middle

CORRECTION: Inspected the cabinet doors and seen they were hitting. So i adjusted the hinges and the doors don't hit anymore.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00
Subtotal for Job #8:			36.00

Job #WINTER - External

COMPLAINT: Transferred to BAS*78603 on 28 NOV 25

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: ,

CORRECTION: Blew out lines and ran antifreeze to kitchen the bathroom faucet. Shower and toilet. Then the outside shower. And the wash machine connector s then dumped tanks.

Labor			
Code	Description	Mechanic	Total



Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER:0.00

Parts Total:232.80
Labour Total:720.00
Sublet Total:0.00
Extras Total:43.30

WORK ORDER TOTAL:996.10

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Dec 2025

W/O: 77722
Promised Date: 06 SEP 25



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HOFFMAN, JOSEPH

