



Pre- Authorization number	PRAUTH282 74 (PA03922027)	Reference no.77722	Status	Approv ed
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Servicing Dealer 1194	Name Basden's American RV	Address 600 E Baseline Rd Evansville, IN 47725	VIN 4YDFCGR2XS2507006	Retail sold on 9/6/2025
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Root		Approved			Actual	Qty	Base	Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours		hours	
4149014B	Refrigerator - 12 Volt	0	3.5	2.5		1	2	Complaint: The main fridge door holder is ripped off wall Cause: INSTALLED WRONG AND HAD TO ADJUST THE DOORS Correction: Took refrigerator out and reshot the screws in the bracket and put the refrigerator back and bracket is better now Pulled refer and secured rear inner bracket at top was pulled from wall. I adjusted doors while refer was out and repaired loose paneling Reinstalled refer and secured in place and reinstalled trim. KRV – Labor time adjusted allowing for proper repair procedure to be performed
2302306B	Compartment Door - Lock or Latch	0	0.5	0.2		1	0.2	Complaint: THE OFF DOOR SIDE STORAGE COMPARTMENT SLAM LATCH WILL NOT CLSOE VERY WELL Cause: Side compartment not shutting all the wzy Correction: Flexed the door a bit. The frame looks bowed. But it shuts better now KRV – Labor time adjusted allowing for proper repair procedure to be performed, no vcb install issue
6105408B	Toilet - Sealand by Dometic - Replace Toilet	0	0.8	0.5		1	0.5	Complaint: THE TOILET HAS A SCRATCH IN THE BOWL AND WILL NOT CLEAN UP AND WILL NOT HOLD WATER Cause: THE TOILET HAS A SCRATCH IN THE BOWL AND WILL NOT CLEAN UP AND WILL NOT HOLD WATER Correction: Seen the scratches and put in a parts request.need to replace the toilet KRV – Approved as a Goodwill gesture (non-warranty).no vcb install issue.
2106902A	Slide Out - Resize Main Wall Opening	0	0.5	0.5		1	0.5	Complaint: CHECK THE DINETTE SLIDE OUT IT JERKS WHEN SLIDING IN AND OUT Cause: Slideroom room jerks

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CAMPER

Cause: Noisy water pump

Correction: Water pump does vibrate and is load. Going to put some foam under water pump.

KRV – Approved as a Goodwill gesture (non-warranty)

Complaint: COFFEE BAR UPPER CABINET DOOR HIT WHEN CLOSING

Cause: Coffee bar doors hitting in the middle

Correction: Inspected the cabinet doors and seen they were hitting. So i adjusted the hinges and the doors don't hit anymore.

3100802A	Cabinet Door - Repair	0	0.2	0.2	1	0.2
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