

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77722
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 23199 - JOSEPH HOFFMAN
Address: 715 N 11TH AVE EVANSVILLE, IN

47712

Phone: 812-774-3534

Stock Number: 11607 - 2025 COUGAR 320RDS 4YDFCGR2XS2507006

VIN: 4YDFCGR2XS2507006 HIN: SER#: 4YDFCGR2XS2507006

Mileage: 0 Work Order Comp: 30 NOV 25

Auth. No: Dealer #: 1194

Warr. Date: 06 SEP 25 Work Order Date: 03 SEP 25 Inv #: 424948

WO # Job # Description JOB INFORMATION

77722 3 THE TOILET HAS A SCRATCH IN THE BOWL AND WILL NOT CLEAN UP AND
WILL NOT HOLD WATER
Scratch on inside of bowl. And doesn't hold water
Seen the scratches and put in a parts request. And i got water
holding in toilet installed new toilet and pressured lines to
check for leaks.

77722 1 The main fridge door holder is ripped off wall
Top refrigerator mount loose the fridge door lock wont go in
place. the top of the doors are too close together. pulled
fridge out and removed the bracket covers to see if i could move
the doors. i cant adjust the doors. need to contact warranty.
Took refrigerator out and reshot the screws in the bracket and
put the refrigerator back and bracket is better now

77722 2 THE OFF DOOR SIDE STORAGE COMPARTMENT SLAM LATCH WILL NOT CLSOE
VERY WELL
Side compartment not shutting all the wzy
Flexed the door a bit. The frame looks bowed. But it shuts better
now

77722 6 CHECK THE DINETTE SLIDE OUT IT JERKS WHEN SLIDING IN AND OUT
Slideroom room jerks
I put someRV slideroom lubricant on the moving parts it works
better now

Claim : 77722

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WO #      Job #      Description      JOB INFORMATION
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77722      7      THE WATER PUMP IS VERY NOISEY LOUD AND VIBRATES THE CAMPER
               Noisey water pump
               Water pump does vibrate and is load. Going to put some foam under
               water pump.

77722      8      COFFEE BAR UPPER CABINET DOOR HIT WHEN CLOSING
               Coffee bar doors hitting in the middle
               Inspected the cabinet doors and seen they were hitting. So i
               adjusted the hinges and the doors don't hit anymore.

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Part No      Job#      Description      PARTS      Qty      Price      Total
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567585      3      Toilet - Dometic 310 Tall - w/o H      0.00      218.15      0.00
302310071    3      SEALAND 310 TOILET W/OUT SPRAY      1.00      232.80      232.80

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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      3      MISCELLANEOUS REPAIR      0.00      180.00      0.00
Z990      3      MISCELLANEOUS REPAIR      0.00      180.00      0.00
Z990      3      MISCELLANEOUS REPAIR      0.50      180.00      90.00
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.00      180.00      0.00
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.50      180.00      90.00
Z990      1      MISCELLANEOUS REPAIR      0.00      180.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.36      180.00      64.80
Z990      1      MISCELLANEOUS REPAIR      0.00      180.00      0.00
Z990      1      MISCELLANEOUS REPAIR      1.64      180.00      295.20
Z990      2      MISCELLANEOUS REPAIR      0.20      180.00      36.00
Z990      6      MISCELLANEOUS REPAIR      0.50      180.00      90.00
Z990      7      MISCELLANEOUS REPAIR      0.10      180.00      18.00
Z990      7      MISCELLANEOUS REPAIR      0.00      180.00      0.00
Z990      8      MISCELLANEOUS REPAIR      0.20      180.00      36.00

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Excode      Job#      Description      EXTRAS      Qty      Price      Total
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FRT      3      UPS-TOILET      1.00      43.30      43.30
SS      1      SHOP SUPPLIES      1.00      0.00      0.00

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Parts Total: 232.80
 Labour Total: 720.00
 Sublet Total: 0.00
 Extras Total: 43.30

>>>> Claim Total: 996.10

Customer Signature: _____

Date: _____