

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2427492
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE26TX167320
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT29TE
BRENT A CARTER		DEALER RO #	77718
10119 BAUMGART RD		CLAIM START DATE	09/08/2025
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/29/2025	WARRANTY EXPIRATION DATE	08/29/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-141-19-00-001596	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:40:41 :: CUSTOMER ADVISES THAT THE SHOWER IS LEAKING BY THE TOILET SIDE WHEN TAKING A SHOWER. IT DRAINS PRETTY GOOD WHEN THE SHOWER HEAD IS AIMED TOWARDS THE DRAIN, BUT IS LEAKS WHEN IT HITS THE SIDE. Shower leaking Customer stated shower leaking when water hits the shower doors by toilet. I found one small area that it might be coming from. I put clear silicone in that spot. I couldn't get it to leaking			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			
	Changed repair code to more closely match the repair.			
	Authorized as requested.			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:41:49 :: CUSTOMER ADVISES THAT THE REAR ENTRY DOOR HAS TO BE SLAMMED HARD TO CLOSE. Back entry door hard to open Adjusted the hinge and the striker and door closes properly now			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	70-164-24-00-001973	Exterior Range Vent - Appliances/Range Hood/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:42:31 :: CUSTOMER ADVISES THAT THE RANGE VENT IS MAKING A VERY LOUD NOISE Hood fan making noise After inspection of the hood fan. The fan blade was hitting on the screen. So i put a shims on the mounting bracket to give the fan blades more clearance. Fan works properly now.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 4

Operation Code
30-100-02-00-003062

Operational Description
Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:44:38 :: ONE OF THE CABINET DOORS ABOVE THE RANGE VENT IS NOT EVEN WITH THE OTHER ONE Cabinet doors not even Adjusted the doors. They are even now

Model#

Dlr Sub Hrs 0.10

Sub Labor Amt \$18.50

Serial#

Appr Hrs 0.10

Appr Labor Amt \$18.50

Notes

Labor

Line# 5

Operation Code
30-99-24-00-001011

Operational Description
Curtains - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:45:15 :: ONE OF THE CURTAIN RODS AT THE WINDOW BY THE DINETTE BROKE. Curtain rod broken Inspection of the curtain rod found that is broken and put in a parts request. Got the part and replaced the broken one. All good

Model#

Dlr Sub Hrs 0.10

Sub Labor Amt \$18.50

Serial#

Appr Hrs 0.10

Appr Labor Amt \$18.50

Notes

Labor

Line# 6

Operation Code
40-197-01-11-001419

Operational Description
110 Volt Exterior Refrigerator Outlet - Electrical/110 Volt Exterior/Replace/ Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-09-08 11:46:11 :: THE 30 AMP OUTLET DOES NOT STAY CLOSED 30 amp plug wont stay closed Inspection of the plug. The factory set it right in the middle of a rib. And then they tightened down the screws and bowed the plastic and the receptacle door wouldn't stay shut. Even when i cut out for the rib. So i got a new receptacle and cut clearance spots for the rib.

Model#

Dlr Sub Hrs 0.30

Sub Labor Amt \$55.50

Serial#

Appr Hrs 0.30

Appr Labor Amt \$55.50

Notes

Submitted	Labor Amt	\$203.50	Approved	Labor Amt	\$203.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$203.50		Total	\$203.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.