



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77705
Promised Date:
20 SEP 25



CUSTOMER WORK ORDER

WO #: 77705 (Appointment Date: 02 SEP 2025 - Time: 09:00am)

Customer: 7226 - GOURLEY, BOBBY L. - Stock #: 11456

812-618-6656

Tag:

Author: GA

Location: 1008 CHECK WITH CV

Stock Desc: 2025 TT COACHMEN

CATALINA 283RKSLE

Chassis #: 5ZT2CATB8SX032741

Serial #: 5ZT2CATB8SX032741

Mileage: 0

Licence:

Invoice #:

Date In: 02 SEP 25

Promised: 30 SEP 25

Date Sched:

Completed: 08 OCT 25

Warr. Date: 04 OCT 24

Job #1 - Warranty

COMPLAINT: SLIDEOUT ISN'T WORKING PROPERLY. SLIDE OUT IS CROOKED

CAUSE: Slideroom not working properly

CORRECTION: After inspection of the slideroom found that the nut on motor bar had backed off so i tightened them down where they should be and slideroom works properly now

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW | 92.50 |

Other Services

| Code | Description | Qty | Price | Total |
|------|---------------|------|-------|-------|
| SS | SHOP SUPPLIES | 1.00 | 0.00 | 0.00 |

Subtotal for Job #1: 92.50

Job #2 - Internal

COMPLAINT: DOOR LOCK ISN'T LOCKING CORRECTLY

CAUSE: Door lock not working properly

CORRECTION: Used my keys and could not replicate it not working properly. So i shot some lubricant in both key locks and the moving parts. Working properly

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW | N/C |

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: OUTSIDE KITCHEN LAMINATE CORNER IS COMING OFF

CAUSE: Replace outdoor Kitchen Countertop and Kitchen Countertop section 2ith sink.

CORRECTION: Looked over layout of 2 countertops needing replaced... starting with outside kitchen counter... everything had to be cleaned and cleared out of compartment to remove old countertop. Both screws and staples needed to be removed... some of the screws securing counter on Leftside was shot from the outside in and had to be manufactured before the exterior was assembled. Had to removed the door and frame so the slideout grille could be removed. Some of the support boards had to broken out and then backside of the screws had to be ccut away with my drimmel cutting wheel. Cut support boards that go on underside of countertop, stapled support boards on new countertop. Cleaned inside compartment. Stapled new countertop into place. Reinforced with screws. Silicone the edges around topside. Put Grille

Customer #: 7226
GOURLEY, BOBBY L.





mount back into place and put grille back. Reinstalled fridge. Cleaned all the old door seal and Silicone from Camperside and Doorframe side. Installed new foam seal and mounted in place and final sealed the outside with Silver Silicone. Started on the inside countertop... removed all the items off the top shelf under countertop. After removing items i noticed the shelf itself was not secured and broke down in the back left corner. Removed stovetop and over out of the way and other personal belongings. Disconnected the drain and 3 waterlines. Wedged the countertop from the inside and popped the staples that mount it down and removed old top out of unit. Cleaned up all th3 staples from support boards still mounted on wall and cabinets. Measured, cut and installed new support boards to new countertop that was needed and cut screw ends off thwt cant be gotten too.. Went ahead and leveled and secured the shelving under countertop. Transferred the Water Faucet ,Cup washer and drain into the new sink. Took new Countertop and fixtures in unit and satin position and stapled from the inside of cabinet. Hooked up drain and waterlines. Turned pump on and tested for leaks. Used water proof clear silicone to seal edges and seams, including around the sink. Reinstalled the LP detector and panel. Reinstalled the stovetop and over. Cleaned up all my tools and mess. Put all the personal belongings back under cabinet.

| Labor | | Mechanic | Total |
|-------|-----------------------------|----------|--------|
| Code | Description | JRK | |
| Z990 | MISC LABOUR CODE (EXTERNAL) | | 462.50 |

| Parts | | | | |
|------------|--------------------------------------|------|-------|-------|
| Part # | Description | Qty | Price | Total |
| F100335330 | COUNTERTOP, CAMP KIT 26-3/4" X 19" (| 1.00 | 60.19 | 60.19 |
| F100359506 | SILICONE, NEUTRAL CURE SILICONE 10.3 | 1.00 | 13.66 | 13.66 |
| 5308226 | FOAM TAPE | 1.00 | 5.19 | 5.19 |

| Other Services | | | | |
|----------------|----------------------------|------|--------|--------|
| Code | Description | Qty | Price | Total |
| FRT | UPS FREIGHT - COUNTER TOPS | 1.00 | 101.85 | 101.85 |

Subtotal for Job #3: 643.39

Job #4 - Warranty

COMPLAINT: FRIDGE CATCHES ON THE BOTTOM.

CAUSE: Fridge catches on bottom

CORRECTION: Inspection of the refrigerator found that if i put a nylon shim on the hinge side the door wouldn't catch on the wood trim. Once I did that i couldn't make it happen. I also put one on the freezer door.

| Labor | | Mechanic | Total |
|-------|-----------------------------|----------|-------|
| Code | Description | JTW | |
| Z990 | MISC LABOUR CODE (EXTERNAL) | | 18.50 |

Subtotal for Job #4: 18.50

Job #5 - Internal

COMPLAINT: NEED NEW LID ON PRPANE COVER

CAUSE: Missing lp tank cover lip

CORRECTION: Rought camper in. Grabbed new lp tank cover. Attached lip to lp tank cover. Lip fits in place.

| Labor | | Mechanic | Total |
|-------|-----------------------------|----------|-------|
| Code | Description | CCV | |
| Z990 | MISC LABOUR CODE (EXTERNAL) | | N/C |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW | N/C |

| Parts | | | | |
|--------|---------------------------------------|------|-------|-------|
| Part # | Description | Qty | Price | Total |
| 50500 | COVER,LP TANK 20LB DBL BLACK OEM(RED) | 1.00 | N/C | N/C |





| Other Services | | | | |
|-----------------------------|-------------------|------|-------|-------------|
| Code | Description | Qty | Price | Total |
| FRT | UPS-LP TANK COVER | 1.00 | N/C | N/C |
| Subtotal for Job #5: | | | | 0.00 |

Job #6 - Warranty
 COMPLAINT: USB CABLE COMING OUT OF THE WALL BEHIND THE TV IS BROKEN

CAUSE: Hdmi cable end broken
 Broken hdmi

CORRECTION: Inspection of the cable found the end is broken off and just wires hanging out Brought camper in.removed broken hdmi. Grabbed fishline and tied hdmi cord to it. Pulled panel back to put through. Moved around cord went it got caught. Took several attempts but cord came through. Realised cord was too short. Ordered new cord. New cord came in. Tied to fish line. Ran through by pulling panel and taking several attempts when getting caught in wall. Found way through and attached to jbl and tv. Put all overs back together.

| Labor | | | |
|--------------|-----------------------------|----------|-------|
| Code | Description | Mechanic | Total |
| Z990 | MISC LABOUR CODE (EXTERNAL) | CCV | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | CCV | 18.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | CCV | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | CCV | 0.00 |

| Parts | | | | |
|--------------|-------------------------------------|------|-------|-------|
| Part # | Description | Qty | Price | Total |
| F100334595 | CABLE, HDMI 1.4 CONNEXX 10' 67-626- | 1.00 | 14.99 | 14.99 |

| Other Services | | | | |
|-----------------------------|----------------|------|-------|--------------|
| Code | Description | Qty | Price | Total |
| FRT | UPS-HDMI CABLE | 1.00 | 15.85 | 15.85 |
| Subtotal for Job #6: | | | | 49.34 |

Job #7 - Warranty
 THE KITCHEN COUNTER TOP IS PEALING

| Labor | | | |
|--------------|-----------------------------|----------|--------|
| Code | Description | Mechanic | Total |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JRK | 832.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW | 92.50 |

| Parts | | | | |
|-----------------------------|------------------------------------|------|--------|-----------------|
| Part # | Description | Qty | Price | Total |
| F100581223 | COUNTERTOP, KITCHEN 37.5 in x 51.0 | 1.00 | 262.31 | 262.31 |
| Subtotal for Job #7: | | | | 1,187.31 |

| | |
|--------------------------|-----------------|
| Parts Total: | 356.34 |
| Labour Total: | 1,517.00 |
| Sublet Total: | 0.00 |
| Extras Total: | 117.70 |
| WORK ORDER TOTAL: | 1,991.04 |



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 08 Oct 2025

Customer Signature : _____

W/O: 77705
Promised Date: 30 SEP 25



Customer Work
Order

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