

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2421794
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB8SX032741
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT283RKSLE
BOBBY LYNN GOURLEY		DEALER RO #	77705
1335 SCHILLINGER RD		CLAIM START DATE	09/02/2025
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/15/2024	WARRANTY EXPIRATION DATE	10/15/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-13-02-00-000211	Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-02 16:28:00 :: SLIDEOUT ISN'T WORKING PROPERLY. SLIDE OUT IS CROOKED Slideroom not working properly After inspection of the slideroom found that the nut on motor bar had backed off so i tightened them down where they should be and slideroom works properly now			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	30-100-01-00-001054	Kitchen/Galley Countertop - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-02 16:37:54 :: OUTSIDE KITCHEN LAMINATE CORNER IS COMING OFF FOUND THE COUNTER TOP IS PEELING AND NEEDS REPLACED REPLACE THE COUNTER TOP IN THE OUTSIDE KITHCEN			
Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$555.00
Serial#	Appr Hrs	2.50	Appr Labor Amt	\$462.50
	Notes			
	TIME ADJUSTED-			

Labor

Line# 3	Operation Code	Operational Description		
	70-306-02-00-001850	Refrigerator Door Lock - Appliances/Refrigerator (Everchill, Cannon)/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-09-02 16:39:20 :: FRIDGE CATCHES ON THE BOTTOM. Fridge catches on bottom Inspection of the refrigerator found that if i put a nylon shim on the hinge side the door wouldn't catch on the wood trim. Once I did that i couldn't make it happen. I also put one on the freezer door.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	70-147-01-11-001771	HDMI Cable - Appliances/Television/Replace/Electrical		
	Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2025-09-02 16:40:21 :: USB CABLE COMING OUT OF THE WALL BEHIND THE TV IS BROKEN Hdmi cable end broken Inspection of the cable found the end is broken off and just wires hanging out

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50
 Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 5

Operation Code 30-100-01-00-001054 Operational Description Kitchen/Galley Countertop - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-09-02 16:41:21 :: THE KITCHEN COUNTER TOP IS PEALING NEED TO REPLACE THE COUNTER TOP COUNTER TOP IS PEALING

Model# Dlr Sub Hrs 5.00 Sub Labor Amt \$925.00
 Serial# Appr Hrs 5.00 Appr Labor Amt \$925.00

Notes

AUTHORIZED AS REQUESTED

Submitted		Approved	
Labor Amt	\$1,609.50	Labor Amt	\$1,517.00
Parts & Freight	\$0.00	Parts & Freight	\$0.00
Total	\$1,609.50	Total	\$1,517.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.