

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77705
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 7226 - BOBBY L. GOURLEY
Address: 1335 SCHILLINGER RD EVANSVILLE, IN

47725

Phone: 812-618-6656

Stock Number: 11456 - 2025 CATALINA 283RKSLE 5ZT2CATB8SX032741

VIN: 5ZT2CATB8SX032741 HIN:

SER#: 5ZT2CATB8SX032741

Mileage: 0

Work Order Comp: 08 OCT 25

Auth. No:

Dealer #:

Warr. Date: 04 OCT 24

Work Order Date: 02 SEP 25

Inv #: 422997

WO #	Job #	Description	JOB INFORMATION
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77705	7	THE KITCHEN COUNTER TOP IS PEALING	
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77705	3	OUTSIDE KITCHEN LAMINATE CORNER IS COMING OFF Replace outdoor Kitchen Countertop and Kitchen Countertop section 2ith sink. Looked over layout of 2 countertops needing replaced... starting with outside kitchen counter... everything had to be cleaned and cleared out of compartment to remove old countertop. Both screws and staples needed to be removed... some of the screws securing counter on Leftside was shot from the outside in and had to be manufactured before the exterior was assembled. Had to removed the door and frame so the slideout grille could be removed. Some of the support boards had to broken out and then backside of the screws had to be ccut away with my drimmel cutting wheel. Cut support boards that go on underside of countertop, stapled support boards on new countertop. Cleaned inside compartment. Stapled new countertop into place. Reinforced with screws. Silicone the edges around topside. Put Grille mount back into place and put grille back. Reinstalled fridge. Cleaned all the old door seal and Silicone from Camperside and Doorframe side. Installed new foam seal and mounted in place and final sealed the outside with Silver Silicone. Started on the inside countertop... removed all the items off the top shelf under countertop. After removing items i noticed the shelf itself was not secured and broke down in the back left corner. Removed stovetop and over out of the way and other personal belongings. Disconnected the drain	
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Claim : 77705

WO # Job # Description JOB INFORMATION

and 3 waterlines. Wedged the countertop from the inside and popped the staples that mount it down and removed old top out of unit. Cleaned up all th3 staples from support boards still mounted on wall and cabinets. Measured, cut and installed new support boards to new countertop that was needed and cut screw ends off thwt cant be gotten too.. Went ahead and leveled and secured the shelving under countertop. Transferred the Water Faucet ,Cup washer and drain into the new sink. Took new Countertop and fixtures in unit and satin position and stapled from the inside of cabinet. Hooked up drain and waterlines. Turned pump on and tested for leaks. Used water proof clear silicone to seal edges and seams, including around the sink. Reinstalled the LP detector and panel. Reinstalled the stovetop and over. Cleaned up all my tools and mess. Put all the personal belongings back under cabinet.

77705 6 USB CABLE COMING OUT OF THE WALL BEHIND THE TV IS BROKEN
Hdmi cable end broken Broken hdmi
Inspection of the cable found the end is broken off and just wires hanging out Brought camper in.removed broken hdmi. Grabbed fishline and tied hdmi cord to it. Pulled panel back to put through. Moved around cord went it got caught. Took several attempts but cord came through. Realised cord was too short. Ordered new cord. New cord came in. Tied to fish line. Ran through by pulling panel and taking several attempts when getting caught in wall. Found way through and attached to jbl and tv. Put all overs back together.

77705 1 SLIDEOUT ISN'T WORKING PROPERLY. SLIDE OUT IS CROOKED
Slideroom not working properly
After inspection of the slideroom found that the nut on motor bar had backed off so i tightened them down where they should be and slideroom works properly now

77705 4 FRIDGE CATCHES ON THE BOTTOM.
Fridge catches on bottom
Inspection of the refrigerator found that if i put a nylon shim on the hinge side the door wouldn't catch on the wood trim. Once I did that i couldn't make it happen. I also put one on the freezer door.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100581223	7	COUNTERTOP, KITCHEN	37.5 in x 51	1.00	262.31	262.31
F100335330	3	COUNTERTOP, CAMP KIT	26-3/4" X 19	1.00	60.19	60.19

Claim : 77705

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Part No      Job#  Description          PARTS          Qty    Price    Total
*****
F100359506   3  SILICONE, NEUTRAL CURE SILICONE 1  1.00    13.66    13.66
5308226      3  FOAM TAPE                    1.00     5.19     5.19
F100334595   6  CABLE, HDMI 1.4 CONNEXX 10' 67-6  1.00    14.99    14.99
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*****
Lab Code Job#  Description          LABOUR          Hrs    Rate    Total
*****
Z990      7  MISC LABOUR CODE (EXTERNAL)  4.50   185.00   832.50
Z990      7  MISC LABOUR CODE (EXTERNAL)  0.50   185.00    92.50
Z990      3  MISC LABOUR CODE (EXTERNAL)  2.50   185.00   462.50
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00   185.00    0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00   185.00    0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.10   185.00    18.50
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00   185.00    0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00   185.00    0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)  0.50   185.00    92.50
Z990      4  MISC LABOUR CODE (EXTERNAL)  0.10   185.00    18.50
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Excode Job#  Description          EXTRAS          Qty    Price    Total
*****
FRT      3  UPS FREIGHT - COUNTER TOPS    1.00   101.85   101.85
FRT      6  UPS-HDMI CABLE                1.00    15.85    15.85
SS       1  SHOP SUPPLIES                 1.00     0.00     0.00
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Parts Total: 356.34
Labour Total: 1,517.00
Sublet Total: 0.00
Extras Total: 117.70

>>>> Claim Total: 1,991.04

Customer Signature: _____

Date: _____