

Subject: Warranty Claim Reimbursement – Compliance with Indiana SB 484 (Effective July 1, 2025)

To: Forest River
From: Ashlee Olsen
Date: 10/23/2025
Dealer Code: 0005106
Dealership: Bazden-American RV

Dear OEM Warranty Representative,

As of **July 1, 2025**, Indiana's new RV warranty law (**Senate Enrolled Act No. 484**) is in full effect. In accordance with this statute, we are requesting full reimbursement on the following warranty claim per the law's requirements:

Claim Reference: Claim 2418492/WO 77651
Date of Repair: 8/27/2025

Details:

- **Warranty Labor:** 2.4 @ \$185.00
- **Parts:** Paneling, 5/3"x 48"x101" LIS, billed at wholesale + 30% minimum handling
- **Return Freight (if applicable):** \$150.00

Legal Reference:

Under **SB 484**, now codified into Indiana Code, manufacturers are required to:

- Reimburse RV dealers for **diagnostic and warranty labor at the dealer's posted retail labor rate**
- Reimbursement for parts used in warranty repairs at **wholesale cost plus a handling fee of at least 30%**
- Reimburse freight costs associated with returning parts to the OEM when required

Please process this claim per the updated legal requirement. Let us know if any further documentation is needed.

Sincerely,

Ashlee Olsen

Bazden-American RV Center 812-867-5200

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