



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77623
Promised Date:
no add fee

CUSTOMER WORK ORDER

WO #: 77623

Customer: 55742 - WOLFE, CARL -
270-952-6571

Tag:

Author: GA

Location: 0910 BH TO CLOSE

Stock #: 11582

Stock Desc: 2025 TT COACHMEN
CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB2SU046038

Serial #: 5ZT2CASB2SU046038

Mileage: 0

Licence:

Invoice #:

Date In: 25 AUG 25

Promised: 29 APR 25

Date Sched:

Completed: 10 SEP 25

Warr. Date: 29 APR 25

Job #2 - Warranty

COMPLAINT: FIX THE ENTRY DOOR SLIDES UP AND DOWN IN THE DOOR CUSTMOER FLIPPED THE DOOR LATCH

CAUSE: Poor quality mad entry door

CORRECTION: Took a short video of the entry having movement per Ben. Waiting for a response for repair. Received the new entry door. Unboxed the new entry door to verify it was correct. Unscrewed the bad entry door. Disconnected the steps from the entry door, pulled out the blinds from the door. Set the new door on sawhorses then put on new foam tape. Pulled out the bad entry door and swapped entry locks. Set the new door in place and screwed the edges. Opened and closed the door to check for alignment. Trimmed the top of the door with silicone. Put the bad door in the warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	185.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
11009	DOOR, ENTRY GLASS BLACK, 8070R 26 X	1.00	550.15	550.15

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - ENTRY DOOR	1.00	136.85	136.85

Subtotal for Job #2: 872.00

Job #3 - Internal

COMPLAINT: FRONT DOOR STILL ISN'T LATCHING CORRECTLY

CAUSE: Latch plate was up to high

CORRECTION: Ran the slideroom out and inspected the door to the bathroom. Found that the latch plate was not aligned with the door handle. Took pictures of the process. Unscrewed the latch plate the chiseled out a little of the door frame. Set the latch plate in place to verify that there was enough cut out. Screwed the latch plate in place then checked the door to make sure it closes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

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Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: TABLE/BED CUSHION DOESN'T STAY IN PLACE NOW AND CAN SEE WOOD THAT WAS ADDED

CAUSE: Booth seating was out of square

CORRECTION: Took a picture of the wood showing on the booth seat. Pulled up the cushions and plywood. Noticed that the frame of the booth was not square. The screws to the left in the picture were removed and the booth was adjusted then screwed the booth in place. Set the cushions back on the booth seat and took a picture.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00
Subtotal for Job #4:			37.00

Job #5 - Warranty

COMPLAINT: BRACES UNDER PANTRY SHELF STILL SAGGING

CAUSE: The shelf was not supported causing them to sag under the weight

CORRECTION: Measured and cut 1x4s to fit under the shelves. Stapled the 1x4 in place to support the shelves.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	57.35
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	35.15
Subtotal for Job #5:			111.00

Job #6 - Internal

COMPLAINT: AWNING ISN'T CLOSING ALL THE WAY

CAUSE: Awning is closed all the way

CORRECTION: Took pictures of the awning arms before opening. Then opened the awning and closed the awning. Awning is tight as far as it will go.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #6:			0.00

Job #7 - Warranty

COMPLAINT: FLOOR ON SLIDE ROOM IS ROLLED UP. CUSTOMER STATES IT'S A TRIP HAZARD

CAUSE: Linoleum had curled up

CORRECTION: Opened the slideroom then got a heat gun. Used the heat gun along the edge of the linoleum to help relax. After heating along the edge of the linoleum it had relaxed. Took pictures of the difference.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50

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Subtotal for Job #7: 92.50

Job #8 - Warranty

COMPLAINT: LED LIGHTS ON FRONT OF CAMPER ARE COMING OUT OF THE CHANNEL

CAUSE: Led light strip was no secured

CORRECTION: Inspected the led light strip then pushed the light strip back in at the top and added a screw at the bottom to keep it from falling.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00
Subtotal for Job #8:			37.00

Job #9 - Warranty

COMPLAINT: STAPLES ARE COMING OUT OF THE DIAMOND PLATE ON FRONT OF CAMPER

CAUSE: Staple not long enough

CORRECTION: Checked where the blue tape is for the staples. Found that the staples could be pulled out with your fingers and were not secured. Got longer staples and shot in place of the other staples. Now the checker plate feels firm.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00
Subtotal for Job #9:			37.00

Parts Total: 550.15
 Labour Total: 499.50
 Sublet Total: 0.00
 Extras Total: 136.85
WORK ORDER TOTAL: 1,186.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 10 Sep 2025

Customer Signature : _____

