

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2415777
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CASB2SU046038
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT271DBS-8
CARL WOLFE		DEALER RO #	77623
169 CULLEN RD		CLAIM START DATE	08/27/2025
Morganfield, KY 42437		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/29/2025	WARRANTY EXPIRATION DATE	04/29/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:10:31 :: FIX THE ENTRY DOOR SLIDES UP AND DOWN IN THE DOOR CUSTMOER FLIPPED THE DOOR LATCH Took a short video of the entry having movement per Ben. Waiting for a response for repair. WE HAVE ALREADY ALREAD SENT EMAIL TO LIPPERTbh sent email to FR and lippert 8-25 Case #6166443			
Model#	Dlr Sub Hrs	2.30	Sub Labor Amt	\$425.50
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00
	Notes			
	PENDING VND REVIEW			
	VND AUTHORIZED VCB LCI			
	Case Number: 6173068			
	VIN: SU046038			
	Hello Leah Nissley,			
	Thank you for contacting Lippert Customer Care Center.			
	We have reviewed your request and information provided and Lippert will authorize one new entry door and 1 hour of labor.			

Labor

Line# 2	Operation Code	Operational Description		
	30-95-24-00-000958	Booth Structure - Interior/Dinette/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:13:39 :: TABLE/BED CUSHION DOESN'T STAY IN PLACE NOW AND CAN SEE WOOD THAT WAS ADDED Booth seating was out of square Took a picture of the wood showing on the booth seat. Pulled up the cushions and plywood. Noticed that the frame of the booth was not square. The screws to the left in the picture were removed and the booth was adjusted then screwed the booth in place. Set the cushions back on the booth seat and took a picture.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	60-141-24-00-004347	Shelf or Tray - Plumbing/Shower, Tub Surround/Repair/No Tread Code		
	Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:15:13 :: BRACES UNDER PANTRY SHELF STILL SAGGING The shelf was not supported causing them to sag under the weight Measured and cut 1x4s to fit under the shelves. Stapled the 1x4 in place to support the shelves.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$111.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 4

Operation Code

30-103-24-00-001125

Operational Description

Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:29:53 :: FLOOR ON SLIDE ROOM IS ROLLED UP. CUSTOMER STATES IT'S A TRIP HAZARD Linoleum had curled up Opened the slideroom then got a heat gun. Used the heat gun along the edge of the linoleum to help relax. After heating along the edge of the linoleum it had relaxed. Took pictures of the difference.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

40-196-01-11-001301

Operational Description

LED Light Strip or Rope Lights - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:30:46 :: LED LIGHTS ON FRONT OF CAMPER ARE COMING OUT OF THE CHANNEL Led light strip was no secured Inspected the led light strip then pushed the light strip back in at the top and added a screw at the bottom to keep it from falling.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 6

Operation Code

10-17-24-00-000304

Operational Description

Diamond Plate - Frame & Chassis/Specialty, Utility Unit/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-27 11:31:35 :: STAPLES ARE COMING OUT OF THE DIAMOND PLATE ON FRONT OF CAMPER Staple not long enough Checked where the blue tape is for the staples. Found that the staples could be pulled out with your fingers and were not secured. Got longer staples and shot in place of the other staples. Now the checker plate feels firm.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Submitted

Labor Amt	\$814.00
Parts & Freight	\$0.00
Total	\$814.00

Approved

Labor Amt	\$499.50
Parts & Freight	\$0.00
Total	\$499.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.