

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77623
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55742 - CARL WOLFE
Address: 169 CULLEN RD MORGANFIELD, KY

42437

Phone: 270-952-6571

Stock Number: 11582 - 2025 CATALINA SUMMIT SERIES 271DBS 5ZT2CASB2SU046038

VIN: 5ZT2CASB2SU046038 HIN: SER#: 5ZT2CASB2SU046038

Mileage: 0 Work Order Comp: 10 SEP 25

Auth. No: Dealer #:

Warr. Date: 29 APR 25 Work Order Date: 25 AUG 25 Inv #: 422050

WO # Job # Description JOB INFORMATION

77623 2 FIX THE ENTRY DOOR SLIDES UP AND DOWN IN THE DOOR CUSTMOER
FLIPPED THE DOOR LATCH
Poor quality mad entry door
Took a short video of the entry having movement per Ben. Waiting
for a response for repair. Received the new entry door. Unboxed
the new entry door to verify it was correct. Unscrewed the bad
entry door. Disconnected the steps from the entry door, pulled
out the blinds from the door. Set the new door on sawhorses then
put on new foam tape. Pulled out the bad entry door and swapped
entry locks. Set the new door in place and screwed the edges.
Opened and closed the door to check for alignment. Trimmed the
top of the door with silicone. Put the bad door in the warranty
department.

77623 4 TABLE/BED CUSHION DOESN'T STAY IN PLACE NOW AND CAN SEE WOOD THAT
WAS ADDED
Booth seating was out of square
Took a picture of the wood showing on the booth seat. Pulled up
the cushions and plywood. Noticed that the frame of the booth was
not square. The screws to the left in the picture were removed
and the booth was adjusted then screwed the booth in place. Set
the cushions back on the booth seat and took a picture.

77623 5 BRACES UNDER PANTRY SHELF STILL SAGGING
The shelf was not supported causing them to sag under the weight
Measured and cut 1x4s to fit under the shelves. Stapled the 1x4

Claim : 77623

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in place to support the shelves.

77623 7 FLOOR ON SLIDE ROOM IS ROLLED UP. CUSTOMER STATES IT'S A TRIP
 HAZARD
 Linoleum had curled up
 Opened the slideroom then got a heat gun. Used the heat gun along
 the edge of the linoleum to help relax. After heating along the
 edge of the linoleum it had relaxed. Took pictures of the
 difference.

77623 8 LED LIGHTS ON FRONT OF CAMPER ARE COMING OUT OF THE CHANNEL
 Led light strip was no secured
 Inspected the led light strip then pushed the light strip back in
 at the top and added a screw at the bottom to keep it from
 falling.

77623 9 STAPLES ARE COMING OUT OF THE DIAMOND PLATE ON FRONT OF CAMPER
 Staple not long enough
 Checked where the blue tape is for the staples. Found that the
 staples could be pulled out with your fingers and were not
 secured. Got longer staples and shot in place of the other
 staples. Now the checker plate feels firm.

 Part No Job# Description PARTS Qty Price Total

 F100571088 2 DOOR, ENTRY GLASS BLACK, 8070R 26 1.00 550.15 550.15

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.31 185.00 57.35
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.19 185.00 35.15
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 8 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 2 UPS FREIGHT - ENTRY DOOR 1.00 136.85 136.85

Parts Total: 550.15
 Labour Total: 499.50
 Sublet Total: 0.00
 Extras Total: 136.85

>>>> Claim Total: 1,186.50

Customer Signature: _____

Date: _____

Claim : 77623

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Excode   Job#   Description      EXTRAS              Qty    Price    Total
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