



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH577 (PA03900550)	Reference no.77566	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDTSGG13SW101576 Retail sold on 6/7/2025
Evansville, IN 47725

Root

Operation Description		Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
4106916G	A/C - Dometic - Tighten Mounting Bolts	0	2	2		1	0.5	Complaint: CUSTOMER DROVE THROUGH RAIN. NOTICED IT LEAKING AROUND THE A/C WHEN THEY STOPPED. SEE BLUE TAPE ON A/C VENT Cause: FOUND THAT THE A/C WAS LEAKING FROM INSTALL ISSUE, ONE OF THE BOLTS WAS CROSS THREADED AND WILL NOT TIGHTEN OR LOOSEN Correction: NEED TO REPLACE THE A/C ONE BOLT WAS CROSS THREADED AND WILL NOT COM OUT

KRV- no vcb

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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.