



Pre-Authorization

Pre-Authorization number	PREAUTH498 Reference no.77533 (PA03899799)	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGN25S2500504 Retail sold on 10/19/2024
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

Root			Approved			Actual		Base	
Operation Description		Sublet	Sub	Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
3202006A	Panel - Interior Wall - Repair	0	3	2			1	0.1	Complaint: THERE IS A PANEL IN THE SLIDE WEHRE THE REFRIGERATOR IS THAT FALLS DOWN EVERY TIME HE TOWS IT. Cause: The panel is flexing and is pushing away from the wall. The panel is resting on the ceiling of the slide room and is also pushing the panel down. Correction: Removed the dinette frame away from the panel. Pulled the panel and removed all the staples. Cut the panel shorter on the top. The support on the ceiling is not secured to the ceiling and isnt very strong. Added a new support and secured it. Found a piece of batten strip and ripped it to length because we didn't have the right size. Installed panel with Brad nails. Installed batten strip. Filled holes with putty. Installed dinette frame. Cleaned up area and tools. Typed notes KRV — REPAIR ONLY approved
1210514A	Slide Out Mechanism, Norco,0 Cable		1.2	0.5			1	0.5	Complaint: CHECK THE BRACKET ON THE SLIDE ROOM WITH THE FRIDGE TO THE LEFT MARKED WITH TAPE IT IS NOT FLUSH LIKE THE OTHERS ARE AND MAKE THE SLIDE NOT COMALL THE WAY OUT Cause: The brackets aren't exactly the same on the top and bottom on the rear of the room. The bottom bracket does have a slight gap at the bottom. Service writer is going to contact warranty for instructions or recommendations. Correction: NEED TO PULL THE BRACKET OFF AND INSTALL IN THE CORRECT LOCATION KRV — REPAIR ONLY approved
3202002A	Panel - Interior Wall - Repair	0	0.2	0.2			1	0.1	Complaint: THE PANEL ABOVE THE COUCH MARKED WITH BLUE TAPE IS LOOSE AND NEEDS FIXED Cause: Panel is loose. Correction: Secured panel with Brad nails

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