

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77533
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 54580 - MARK RAVEN
Address: 1003 NICHOLAS DR BOONVILLE, IN

47601

Phone: 701-230-2030

Stock Number: 2025 COUGAR 2700BH

VIN:

HIN:

SER#: 4YDFCGN25S2500504

Mileage:

Work Order Comp: 21 AUG 25

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 12 AUG 25

Inv #: 421382

WO # Job # Description JOB INFORMATION

77533 2 THERE IS A PANEL IN THE SLIDE WEHRE THE REFRIGERATOR IS THAT
FALLS DOWN EVERY TIME HE TOWS IT.
The panel is flexing and is pushing away from the wall. The panel
is resting on the ceiling of the slide room and is also pushing
the panel down.
Removed the dinette frame away from the panel. Pulled the panel
and removed all the staples. Cut the panel shorter on the top.
The support on the ceiling is not secured to the ceiling and isnt
very strong. Added a new support and secured it. Found a piece of
batten strip and ripped it to length because we didn't have the
right size. Installed panel with Brad nails. Installed batten
strip. Filled holes with putty. Installed dinette frame. Cleaned
up area and tools. Typed notes

77533 3 CHECK THE BRACKET ON THE SLIDE ROOM WITH THE FRIDGE TO THE LEFT
MARKED WITH TAPE IT IS NOT FLUSH LIKE THE OTHERS ARE AND MAKE THE
SLIDE NOT COMALL THE WAY OUT
The brackets aren't exactly the same on the top and bottom on the
rear of the room. The bottom bracket does have a slight gap at
the bottom. Service writer is going to contact warranty for
instructions or recommendations.

77533 4 THE PANEL ABOVE THE COUCH MARKED WITH BLUE TAPE IS LOOSE AND
NEEDS FIXED
Panel is loose.
Secured panel with Brad nails and filled holes with putty.

Claim : 77533

 WO # Job # Description JOB INFORMATION

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISCELLANEOUS REPAIR 0.00 180.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.50 180.00 90.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 180.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 1.50 180.00 270.00
 Z990 3 MISCELLANEOUS REPAIR 0.00 180.00 0.00
 Z990 3 MISCELLANEOUS REPAIR 0.08 180.00 14.40
 Z990 3 MISCELLANEOUS REPAIR 0.04 180.00 7.20
 Z990 3 MISCELLANEOUS REPAIR 0.38 180.00 68.40
 Z990 4 MISCELLANEOUS REPAIR 0.20 180.00 36.00

Parts Total: 0.00
 Labour Total: 486.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 486.00

Customer Signature: _____

Date: _____