



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77531
Promised Date:
20 AUG 25

CUSTOMER WORK ORDER

WO #: 77531 (Appointment Date: 12 AUG 2025 - Time: 09:00am)

Customer: 45262 - Frazier, Chuck H. -
812-449-4495

Tag:

Author: GA

Location: 0818 GA TO CLOSE

Stock #:

Stock Desc: 2023 TT FOREST RIVER
ROCKWOOD

Chassis #:

Serial #: 4X4TRLH28P1904302

Mileage:

Licence:

Invoice #: 421151

Date In: 12 AUG 25

Promised: 30 AUG 25

Date Sched:

Completed: 15 AUG 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE REFRIGERATOR WILL GET COLD WHEN ON SHORE POWER, BUT WHEN CUSTOMER DISCONNECTS FROM SHORE AND HOOKS TO THE TRUCK, THE REFRIGERATOR SHUTS OFF INSTANTLY.

CAUSE: Ground to inverter not hooked up and hidd3n UNDER the Battery Box.

CORRECTION: Checked Fridge to see the type of fridge and amp draw it is. Checked the 7way plug and wiring of battery disconnect and any inline fuses and automatic resettable breakers... which all checked out good. Found Inverter in front compartment and had to remove wire stabilizer strap, and mount to remove to panel to pull voltage which had none. Tracked down the power wires from inverter and found the ground was strapped all the way under the Battery Box. I wirednthe ground to the battery and now have power to the Inverter. Reinstalled Inverter panel and inverter to wall. Returned all other Covers, brackets and mounts. Double tested Fridge on Inverter power and it does work.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	220.15
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	75.85

Subtotal for Job #1: 296.00

Job #2 - Warranty

COMPLAINT: THE GFCI PLUG IN THE BEDROOM IS BRITTLE AND CRACKES.

CAUSE: Replace broken receptical

CORRECTION: Removed cover to GFCI in bedroom and can visually see where the mount of receptical is broken and cracking. Needs new receptical. Received new receptical from parts and installed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Parts

Part #	Description	Qty	Price	Total
72-7197	15 AMP DECOR RECEPTACLE WITH COVER - BLACK	1.00	10.99	10.99

Subtotal for Job #2: 66.49

Job #3 - Warranty

COMPLAINT: THE USB CHARGER IN THE BEDROOM IS NOT WORKING



Customer #: 45262
Frazier, Chuck H.



CAUSE: Bad circuit board.

CORRECTION: Removed USB port from mount and tested at both the crimped connection and wires going into the circuit board itself... both had 13v. Issue is in the circuit board. Needs a new USB Port. Received new USB port, the cutout the manufacturer cut to mount port was to large, so i had to center it the best i could.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50

Parts Part #	Description	Qty	Price	Total
F100324093	USB, 12V USB/C-PORT COMBO CHARGER BLK W/LED (ROUND)	1.00	6.01	6.01

Subtotal for Job #3: 80.01

Job #4 - Warranty

THE RADIO HAS NO POWER

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A CRACK ABOVE THE SLIDE ROOM ON THE DOOR SIDE NEAR THE ENTRY DOOR. CUSTOMER AILL DECIDE IF HE WANRTS US TO HAVE SIB COME OUT TO DO AN ESTIMATE OR NOT.

CAUSE: .

CORRECTION: Inspected, found and took picture. Spoke with Greg and BJ on it and its something we dont do here and customer will have to have it repaired at a Body Shop.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #5: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED.

CAUSE: RoofT

CORRECTION: Inspected, cleaned and filled voids on roof.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00



Job #7 - External

CUSTOMER STATES THIS IS UNDER WARRAANTY BY FOREST RIVER

Subtotal for Job #7: 0.00

Parts Total: 17.00
Labour Total: 425.50
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 442.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Aug 2025

W/O: 77531
Promised Date: 30 AUG 25



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Frazier, Chuck H.

