

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77531
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER

Customer: 45262 - Chuck H. Frazier

Address: 8516 BRAMBLEWOOD LANE
EVANSVILLE, IN
47725

Phone: 812-449-4495

Stock Number: 2023 ROCKWOOD

VIN:

HIN:

SER#: 4X4TRLH28P1904302

Mileage:

Work Order Comp: 15 AUG 25

Auth. No:

Dealer #:

Warr. Date:

Work Order Date: 12 AUG 25

Inv #: 421194

WO # Job # Description JOB INFORMATION

77531 2 THE GFCI PLUG IN THE BEDROOM IS BRITTLE AND CRACKES.
Replace broken receptical
Removed cover to GFCI in bedroom and can visually see where the
mount of receptical is broken and cracking. Needs new receptical.
Received new receptical from parts and installed.

77531 3 THE USB CHARGER IN THE BEDROOM IS NOT WORKING
Bad circuit board.
Removed USB port from mount and tested at both the crimped
connection and wires going into the circuit board itself... both
had 13v. Issue is in the circuit board. Needs a new USB Port.
Received new USB port, the cutout the manufacturer cut to mount
port was to large, so i had to center it the best i could.

77531 1 THE REFRIGERATOR WILL GET COLD WHEN ON SHORE POWER, BUT WHEN
CUSTOMER DISCONNECTS FROM SHORE AND HOOKS TO THE TRUCK, THE
REFRIGERATOR SHUTS OFF INSTANTLY.
Ground to inverter not hooked up and hidd3n UNDER the Battery
Box.
Checked Fridge to see the type of fridge and amp draw it is.
Checked the 7way plug and wiring of battery disconnect and any
inline fuses and automatic resettable breakers... which all
checked out good. Found Inverter in front compartment and had to
remove wire stabilizer strap, and mount to remove to panel to
pull voltage which had none. Tracked down the power wires from
inverter and found the ground was strapped all the way under the

Claim : 77531

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Battery Box. I wirednthe ground to the battery and now have power to the Inverter. Reinstalled Inverter panel and inverter to wall. Returned all other Covers, brackets and mounts. Double tested Fridge on Inverter power and it does work.

Part No	Job#	Description	PARTS	Qty	Price	Total
VLPDG15BKVP	2	15 AMP DECOR RECEPTACLE WITH COVE		1.00	10.99	10.99
F100324093	3	USB, 12V USB/C-PORT COMBO CHARGER		1.00	6.01	6.01

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.10	185.00	18.50
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	185.00	18.50
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	185.00	18.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.19	185.00	220.15
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.41	185.00	75.85

Parts Total:	17.00
Labour Total:	425.50
Sublet Total:	0.00
Extras Total:	0.00

>>>> Claim Total: 442.50

Customer Signature: _____

Date: _____