



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH1387 (PA03908243)	Reference no.77524	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGN2XS2502426 Retail sold on 11/18/2024
Evansville, IN 47725

Root		Approved		Actual	Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	
1208706B	Slide Out Mechanism, Norco,0 Motor	5	3			1	0.5
							Complaint: THE ACCUSLIDE IN THE BEDROOM IS MAKING A VERY LOUD (GEAR GRINDING) SOUND AND THE ROOM IS OUT OF TIME. Cause: Bent gearbox Correction: Received the new motor and gearbox. Pulled the camper up to the service bay then opened the bedroom slideroom with help from another tech. Unbolted the cables from the slideroom. Pulled off the bulb seal. Unscrewed the exterior screws on the front side of the slideroom. Disconnected the power from the slideroom motor. Unbolted the slideroom motor from the slide housing. Pulled out the bad slide motor. Placed in the new slide motor and bolted into the slide housing. Pushed the slide housing back into the exterior wall. Wired the power to the slide motor. Screwed the slide housing to the exterior wall. Bolted the cables back on the slideroom. Got the tension tool then tightened the cables then ran the slideroom out and in 3 times as it synchronized. Tightened the cables again. Screwed the facia boards to the slideroom and siliconed the final trim. Closed up the slideroom. KRV – Labor time adjusted allowing for proper repair procedure to be performed.

Pre-Authorization number: PREAUTH13887

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.