



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77467
Promised Date:
20 AUG 25



Customer #: 55215
WEBER, DONALD



CUSTOMER WORK ORDER

WO #: 77467 (Appointment Date: 05 AUG 2025 - Time: 12:00pm)

Customer: 55215 - WEBER, DONALD -
502-741-6961

Tag:

Author: BJW

Location: 0908 BH TO CLOSE

Stock #: 11479

Stock Desc: (11479) 2025 ALLIANCE RV
PARADIGM 295MK

Chassis #: 7M5FP3427SB205501

Serial #: 7M5FP3427SB205501

Mileage:

Licence:

Invoice #: 422054

Date In: 05 AUG 25

Promised: 30 AUG 25

Date Sched:

Completed: 10 SEP 25

Warr. Date: 15 OCT 24

Job #1 - Warranty

COMPLAINT: PLUMBING UNDER KITCHEN SINK KEEPS COMING APART. THIS IS AT THE JOINT AT THE P-TRAP. IT LOOKS LIKE THE DRAIN PIPE COMING OFF OF THE SINK IS TOO SHORT.

CAUSE: The pipe is too short. Sent in parts request.

CORRECTION: Recieved new drain pise assembly. Cut pipe to length. Installed new drain pipe.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
11797	SINK DRAIN W/ADAPTER	1.00	13.21	13.21

Subtotal for Job #1: 68.71

Job #2 - Warranty

COMPLAINT: REMOVE EXCESS GLUE ON WOOD SURFACES IN CAMPER.

CAUSE: Glue needs to be removed

CORRECTION: Applied mineral spirits to a rag and cleaned glue off of table tops and drawer.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00

Subtotal for Job #2: 37.00

Job #3 - Internal

COMPLAINT: BLACK WATER SENSOR IS NOT WORKING CORRECTLY

CAUSE: The black tank is reading 1/3 full when empty.

CORRECTION: Filled black tank until it was full. Applied newgen and let sit. Drained the black tank and the tank is reading empty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C





Parts

Part #	Description	Qty	Price	Total
13-3007	NUGEN 20OZ.	1.00	N/C	N/C
10-1148	REPLACEMENT WIRE HARNESS	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: STRIP OF WALLPER PEELING GOING UP STEPS TO BEDROOM

CAUSE: Seam tape is damaged. We don't have this color here. Sent parts request

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	24.05
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	12.95
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
23283	23283 Tape - Seam - 1 - Jaunt	10.00	0.12	1.20

Subtotal for Job #4: 38.20

Job #5 - Warranty

CUSTOMER HAS TRIP PLANNED ON AUGUST 14TH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	0.00	0.00

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE GREY TANK LEVEL INDICATOR IS NOT REGISTERING CORRECTLY

CAUSE: The grey tank is reading 1/3 full.

CORRECTION: Could not determine which tank was 1 or 2 filled both grey tanks up and added newgen in both tanks. Drained tanks the next day. After the unit set for a while I went back to check sensors. The 2nd grey tank is still reading 1/3 full. Filled the grey tank with new gen cleaner and let sit overnight again. Drained tank and it is reading empty. Cleaned up area. Took pictures of tanks reading empty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE FRESH WATER TANK LEVEL INDICATOR IS NOT REGISTERING CORRECTLY.

CAUSE: Filled fresh tank. All level indicators are working. Ran pump from full to 1/3 and continued to run water for a while.

CORRECTION: No correction. Advise customer that the inlet that runs into the tank is more than likely on



the side of the tank. It is right now to the 1/3 sensor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #7: 0.00

Job #8 - External

COMPLAINT: CUSTOMER ADVISES WOULD LIKE TO HAVE A HANDLE PUT ON THE TV CABINET. HE WOULD LIKE FOR IT TO MATCH THE HARDWARE ON THE CABINETS. CUSTOMER THINKS THAT THEY MAY BE PUTTING THEM ON THE 2026. CUSTOMER HAS A STRAP ON IT NOW, BUT HE WOULD LIKE TO HAVE THAT REMOVED WHEN WE PUT THE HANDLE ON.

CAUSE: Need to talk to parts and see if we can get a handle.

CORRECTION: recieved handle for the door. the handle didnt come with any hardware. looked through the shop for screws that were long enough but couldnt find any. sent parts to the store. measured and drilled out holes. secured handle.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
27938	Pull - T-Pull - 10" Oal x 7" CC Cham	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-HANDLE	1.00	N/C	N/C
PARTS	HANDLE SCREWS	1.00	N/C	N/C

Subtotal for Job #8: 0.00

Job #9 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE TOILET IS NOT HOLDING WATER.

CAUSE: The seal isn't holding water. Replaced the inner seal and the toilet still won't hold. The flapper is moving down away from the seal. I can move it up but it folds back down immediately. Tech suggests replacing the toilet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	27.75
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	111.00

Parts

Part #	Description	Qty	Price	Total
385311658	310 seal	1.00	34.24	34.24
11769	Toilet - Dometic 310 - White - China	1.00	185.46	185.46

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - TOILET	1.00	26.73	26.73

Subtotal for Job #9: 385.18





Job #10 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE LATCH THAT HOLDS THE SCREEN DOOR AND THE MAIN DOOR TOGETHER IS NOT HOLDING THE TWO DOORS TOGETHER.

CAUSE: The latch isn't holding the door when you open it.

CORRECTION: Moved the door latch down to hold the door.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50
Subtotal for Job #10:			18.50

Job #11 - Warranty

COMPLAINT: THE DOOR SIDE SLIDE TOPPER IS LOOSER THAN THE OTHERS AND IT HOLDS A LOT OF WATER WHEN IT RAINS.

CAUSE: Moved a lift over to the unit. Ran slide room out. The front of the fabric is a little loose. THE FACTORY INSTALLED THE THE SLIDE TOPPER RAIL INCORRECTLY. THERE IS NO PITCH TO THE FABRIC WHICH IS WHY ITS HOLDING WATER.

CORRECTION: Ran the awning on the slide room out. Pinned both sides of the slide topper. Removed mounting screws from the hardware so I could slide the topper over to wind the spring. Wound the spring another 3 turns. Installed brackets and mounting screws. Ran the slide room in and out to check function. The material has tightened up a little on the front. The fabric will likely hold water due to the installation.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	111.00
Subtotal for Job #11:			129.50

Job #12 - Warranty

COMPLAINT: THERE ARE SOME SCREWS THAT KEEP COMING LOOSE AND HANGING DOWN ON THE UNDERSIDE OF THE FIFTH WHEEL OVERHANG.

CAUSE: Screws are loose

CORRECTION: Tightened the screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50
Subtotal for Job #12:			18.50

Job #13 - Internal

COMPLAINT: THE DOOR SIDE SLIDE MAKES A LOUD SCREECH NOISE WHEN FIRST PUSHING THE BUTTON TO GET IT TO GO OUT.

CAUSE: After running the room in and out a few times I noticed the shaft that moves the room was running against the bracket and making the noise.

CORRECTION: Applied grease to the bracket and shaft. Ran the room in and out several times. The noise is gone.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C



Subtotal for Job #13: 0.00

Job #14 - Internal

COMPLAINT: THE BEDROOM SLIDE SEEMS LIKE IT IS LABORING HARDER THAN IT SHOULD.

CAUSE: The slide room is going out slowly. Checked all cables and seals. Checked slide room opening. Everything is working. There aren't any signs of rubbing or damages. Had multiple techs look at it as well.

CORRECTION: Applied seal saver and lubricated slide hardware.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #14:			0.00

Job #SLIDE3 - External

COMPLAINT: Transferred to BAS*77554 on 14 AUG 25

Estimate amount was 0.00

CLEAN, LUBE AND ADJUST 3 SLIDES

CAUSE: All slide rooms are in good condition. There aren't any signs of leaks. The front slide has issues operating but there is another job for this.

CORRECTION: Made sure side rooms are clear of debris. Applied slide lubricant and seal saver to all slide rooms.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #SLIDE3:				0.00

Job #15 - Warranty

COMPLAINT: FIND OUT WHY THE LANDING GEAR IS NOT WORKING

CORRECTION: foound wires loose on the trombetta.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	37.00
Subtotal for Job #15:			37.00

Job #16 - External

COMPLAINT: Transferred to BAS*77554 on 14 AUG 25

Estimate amount was 0.00

CUSTOMER REQUESTS TO HAVE ANODE ROD REPLACED.

CAUSE: Change anode rod

CORRECTION: Drained water heater and installed a new anode rod. Filled water heater.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

W/O: 77467
Promised Date: 30 AUG 25



Customer #: 55215
WEBER, DONALD



Subtotal for Job #16: 0.00

W/O: 77467
Promised Date: 30 AUG 25

Parts Total: 234.11
Labour Total: 471.75
Sublet Total: 0.00
Extras Total: 26.73
WORK ORDER TOTAL: 732.59

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Sep 2025



Customer #: 55215
WEBER, DONALD

