

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	2390473
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	4X4TSMJ29P8070164
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$185.00	<b>SITE/WAREHOUSE</b>	063 / 063A
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	SMT33TSX-63
JOSEPH HOPKINS		<b>DEALER RO #</b>	77466
1715 Speaker Rd		<b>CLAIM START DATE</b>	08/05/2025
Evansville, IN 47712		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	06/13/2024	<b>WARRANTY EXPIRATION DATE</b>	06/13/2025

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b> 60-138-01-00-001519	<b>Operational Description</b> Grey Water Tank (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code
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#### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-05 09:17:46 :: GREY TANK IS LEAKING CUSTOMER SENT PHOTO OF THE TANK LEAKING WE NEED TO REPLACE THE TANK AND FITTINGS Additional Note : bhoffman@americanrvcenter.com, 2025-08-05 09:20:01 :: IF YOU CANT SEE THE VIDEOS PLEASE SEND EMAIL SO I CAN SENT THE VIDEOS

<b>Model#</b>	<b>Dir Sub Hrs</b>	6.00	<b>Sub Labor Amt</b>	\$1,110.00
<b>Serial#</b>	<b>Appr Hrs</b>	6.00	<b>Appr Labor Amt</b>	\$1,110.00

#### Notes

3C's why are the tanks leaking, and what is the cause?  
 the tank is leaking at the drain i dont know how or what busted the tank  
 unit is not here customer sent photos  
 based on the photos provided, and after careful review. This appears to be damage  
 Excessive time requested. Spoke with Ben @ Basden RV and am alloing 3 hours for the tank and  
 1 hour for the underbelly. Explained to him that when they do the repair if they run into something  
 that will need more time to call me to discuss. He was good with that. DAB  
 Agreed to allow dealer 6 hours for this repair due to extreme difficulties in getting the tank &  
 plumbing removed. Sending back to dealer to request 6 hours. DAB  
 THANK YOU  
 Per Dean

<b>Submitted</b>	<b>Labor Amt</b>	\$1,110.00	<b>Approved</b>	<b>Labor Amt</b>	\$1,110.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$1,110.00		<b>Total</b>	\$1,110.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.