



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77431
Promised Date:
21 JUL 25



Customer #: 56034
BURRESS, COLTEN



CUSTOMER WORK ORDER

WO #: 77431 (Appointment Date: 31 JUL 2025 - Time: 09:30am)

Customer: 56034 - BURRESS, COLTEN - Stock #:

Tag: Stock Desc: 2020 KEYSTONE BULLET

Author: BJW

Chassis #:

Location: 0821 BJW TO CLOSE

Serial #: 4YDT33026MT430964

Mileage:

Licence:

Invoice #: 421344

Date In: 31 JUL 25

Promised: 31 JUL 25

Date Sched:

Completed: 21 AUG 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: RECALL 21-414 WINN-TEC 6020 PROPANE REGULATOR RECALL

CAUSE: Recall on lp regulator

CORRECTION: It did fall under the recall. So I replaced it. And everything works properly

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	54.00
Z990	MISCELLANEOUS REPAIR	JTW	18.00
Z990	MISCELLANEOUS REPAIR	JTW	18.00

Parts

Part #	Description	Qty	Price	Total
696405	REGULATOR AND HOSES	1.00	32.50	32.50

Subtotal for Job #1: 122.50

Job #2 - External

COMPLAINT: INTERMITTANTLY, THE FRONT STABILIZER JACKS DO NOT WORK.

CAUSE: Front stabilizer jacks don't work

CORRECTION: I tested the switch and it has power and we have power at the motor but the motor won't move. Submitted a parts request parts come in and i removed the old non working stabilizer jacks and installed the new one. Wired it up. And stabilizer jacks work properly now

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Parts

Part #	Description	Qty	Price	Total
15-0769	POWER STABILIZER JACKS	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: AWNING NOT COMING OUT. SOMETIMES IT DOES WORK AND SOMETIMES IT DOES NOT.



CAUSE: Awning works intermittently.

CORRECTION: Took control panel off and checked the switch for power and for ground it was working properly. Checked power at the motor and had power there but motor wouldn't work. So the motor is bad. Put in for a parts request. Got the new motor took the old one off and installed the new one and connected the wires awning work properly now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Parts				
Part #	Description	Qty	Price	Total
4577	373566 POWER AWNING REPLACEMENT MOTO	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CUSTOMER HOOKED AN APPLIANCE TO THE LP PORT ON THE BACK AND HE COULD NOT GET ANY LP TO COME OUT.

CAUSE: No lp at outside port on the back of camper

CORRECTION: Hooked up my meter to the outside lp port on the back of the camper and it registered lp on my gauge. The other outside port on the back on the door side is bigger and my gauge will not fit it and looks to not be made for it.
Would recommend customer only use remote port on very end of trailer and not the port that is on the door side of the trailer.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Subtotal for Job #4: 0.00

Job #5 - External

COMPLAINT: THE VALVE BEHIND THE WATER HEATER IS ALLOWING WATER INTO THE WATER HEATER. IT DOESN'T MATTER WHERE THE VALVE IS SET AT.

CAUSE: Water entering water heater when valve is shut off

CORRECTION: The check valve was bad on the hot side. I replaced the check valve and the cone washer and it works properly now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Parts				
Part #	Description	Qty	Price	Total
20818	CHECK VALVE - 1/2" MPT X 1/2" MPT	1.00	N/C	N/C
10-7150	CONE WASHER SWIVEL SEAL	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: SEE IF FRONT JACK CAN BE USED TO FIX REAR JACK THAT IS BENT

CAUSE: Replace bent back stabilizer jack

CORRECTION: Took motor off bent rear stabilizer jacks and put it on the stabilizer jacks i took off the front that had a bad motor. Then i took off bent stabilizer jacks and mounted the old front one in its place. Stabilizer jacks work properly

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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Subtotal for Job #6: 0.00

Parts Total: 32.50

Labour Total: 90.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 122.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Aug 2025

W/O: 77431
Promised Date: 31 JUL 25



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