

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2391536
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKY28TK096212
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT23DBH-94
HEATHER R TOWNS		DEALER RO #	77420
8722 POLLACK AVE		CLAIM START DATE	08/05/2025
Evansville, IN 47715		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/31/2025	WARRANTY EXPIRATION DATE	07/31/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-78-24-00-000799	Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-05 15:16:36 :: FIND OUT WHY THE AWNING IT NOT STRAIGHT Out of square Opened the awning then loosened the bolts pushed the arm at the bottom towards the entry entry door. Customer was satisfied as long as it works as should.			
Model#	na	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
Serial#	na	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-91-24-00-000896	Sofa Drawer Slides - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-05 15:19:29 :: THE 2 DRAWERS UNDER THE COUNTER TOP ON THE ISLAND ARE NOT STRAIGHT AND NEED A BLOCK OF WOOD INSTALLED TO MAKE IT LEVEL Drawers had no support Took pictures of the drawers then inspected why the drawers was not square. Went to the cabinet doors next to the drawers and checked the drawers. Found the was nothing supporting the drawers and causing the drawers to drop. Cut a piece of wood and placed under the drawers track to support. Stapled the piece of wood in p.ace and checked the alignment. Now the drawers set square.			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			

Submitted	Labor Amt	\$92.50	Approved	Labor Amt	\$92.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$92.50		Total	\$92.50

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.