



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77395
Promised Date:
20 AUG 25

CUSTOMER WORK ORDER

WO #: 77395

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0815 BH TO CLOSE

Stock #: 11644
Stock Desc: 2026 TT FOREST RIVER
CHEROKEE GREY WOLF 29NM
Chassis #: 4X4TCKE27TK096786
Serial #: 4X4TCKE27TK096786
Mileage: 0
Licence:

Invoice #:
Date In: 26 JUL 25
Promised: 30 AUG 25
Date Sched:
Completed: 18 AUG 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: VIN check, checked all of the following condition
battery cables and connections, condition of the trailer coupler, the safety chain, operation of the tongue
jack, running lights, brake lights, and turn signals, breakaway cable and brakes, Plug in the shore power
cord, fresh water drain caps, wastewater cap and close waste system valves, inspect brake wires, shackles
on door side does lean hard but looked under it i didn't see anything but also could belooking in incorrect
area does need another set of eyes on it and looked at axle, LP lines and clamp spacing, the underbelly for
holes, gaps, and loose materials, Pressurize the city water system and check for leaks/missing caps on
drain lines.. Inspect and clean out exterior appliance compartments (refrigerator, water heater, furnace),
preformed a lp drop test and checked for leaks in lines, Check exterior lights, windows and vents for fit and
finish.. Inspect storage compartment, emptied black and grey tanks

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

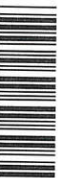
COMPLAINT: THE REAR ENTRY DOOR NEEDS TO BE ADJUSTED.

CAUSE: Rear entry door

CORRECTION: The rear entry door would shut due to the door not being properly installed from the factory
I had to take off the door and readjusted the hinge and also move the position where the door will now shut
and close properly



Customer #: 1000
BASDEN'S AMERICAN RV,





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	55.50
Subtotal for Job #1:			55.50

Job #2 - Warranty

COMPLAINT: THE FRONT ENTRY DOOR NEEDS TO BE ADJUSTED

CAUSE: Front door

CORRECTION: Adjusted the hinge when shutting door wasn't latching so moved the hinge so door will shut properly

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Subtotal for Job #2:			55.50

Job #3 - Internal

COMPLAINT: THE SLIDE ROOM IS OUT OF TIME WHEN COMING IN

CAUSE: Slide room

CORRECTION: When slide room is going out the off door side is slightly slower than other side talked to manager and he said nothing is wrong

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: THE BATHROOM SHOWER NEEDS SILICONE AND SCREWED

CAUSE: Shower area

CORRECTION: The shower had a few screws that were loose and also some silicone that was needing to be touched up in some areas of the shower

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	55.50
Subtotal for Job #4:			55.50

Job #5 - Warranty

COMPLAINT: THE BATHROOM SINK FAUCET IS MISSING THE SPICKET

CAUSE: Bathroom sink

CORRECTION: Bathroom sink was missing the head on the spiket found in the compartment door under sink

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	18.50





Subtotal for Job #5: 18.50

Job #6 - Warranty

COMPLAINT: THE LED LIGHT STRIP IN THE LIVING SPACE NEEDS TO BE SECURED PROPERLY

CAUSE: Led strip

CORRECTION: Led strip was loose so I added 3 staples in the strip and also pushed the back of it with a small amount of super glue so the light strip wouldn't come loose from the wall

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	18.50

Subtotal for Job #6: 18.50

Job #7 - Warranty

COMPLAINT: THE REAR BEDROOM LIGHT IS NOT WORKING.

CAUSE: Bedroom light

CORRECTION: When looking in bedroom the light wasn't turning on or off so I turned the light cover light would come on but when you would push for light to come on it wouldn't so I took off the cover and found that the plastic piece was pushed all the way in so I took a screwdriver and pushed it barely up and now is working

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Subtotal for Job #7: 37.00

Job #8 - Internal

COMPLAINT: THE OUTDOOR KITCHEN DOOR IS HARD TO OPEN.

CAUSE: Outside kitchen door

CORRECTION: Outside door was hard to open due to the camper having the compartment door locked no issues

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C

Subtotal for Job #8: 0.00

Job #9 - Internal

THE WOOD AROUND THE BATHROOM MIRROR NEEDS PUTTY.

Subtotal for Job #9: 0.00

Job #10 - Internal

COMPLAINT: THE RADIO INSIDE THE UNIT IS NOT WORKING

CAUSE: Radio

CORRECTION: Technician didn't know how to change zones correctly delete job

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C



Subtotal for Job #10: 0.00

Job #11 - Warranty

COMPLAINT: TRIALER IS LEANING TO THE DOOR SIDE

CAUSE: Body twisted
Body twisted

CORRECTION: Took pictures of the body showing a twist.
When looking over the unit you can tell the body and the awning is definitely twisted it has a lean on the off door side as well as on door side the frame on top is needing to be squared and leveled

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #11: 0.00

Parts Total: 0.00
Labour Total: 240.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 240.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Aug 2025

W/O: 77395
Promised Date: 30 AUG 25



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