

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2389547
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE27TK096786
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT29NM-94
		DEALER RO #	77395
		CLAIM START DATE	08/04/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-24-00-000658	Entry Door - Exterior/Entry Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:13:27 :: THE REAR ENTRY DOOR NEEDS TO BE ADJUSTED.. Rear entry door The rear entry door would shut due to the door not being properly installed from the factory I had to take off the door and readjusted the hinge and also move the position where the door will now shut and close properly			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			
	thank you			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:14:26 :: THE FRONT ENTRY DOOR NEEDS TO BE ADJUSTED Front door Adjusted the hinge when shutting door wasn't latching so moved the hinge so door will shut properly			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	60-141-12-00-001592	Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:14:56 :: THE BATHROOM SHOWER NEEDS SILICONE AND SCREWED Shower area The shower had a few screws that were loose and also some silicone that was needing to be touched up in some areas of the shower			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			
	thank you			

Labor

Line# 4	Operation Code	Operational Description		
	60-142-24-00-003327	Faucet - Plumbing/Miscellaneous Plumbing/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:17:05 :: THE BATHROOM SINK FAUCET IS			

MISSING THE SPICKET Bathroom sink Bathroom sink was missing the head on the spiket found in the compartment door under sink

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Labor

Line# 5

Operation Code	Operational Description
30-91-24-11-001301	LED Light Strip or Rope Lights - Interior/Living Quarters, Sofa, Chair/Repair/ Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:17:34 :: THE LED LIGHT STRIP IN THE LIVING SPACE NEEDS TO BE SECURED PROPERLY Led strip Led strip was loose so I added 3 staples in the strip and also pushed the back of it with a small amount of super glue so the light strip wouldn't come loose from the wall

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50

Notes

Labor

Line# 6

Operation Code	Operational Description
40-196-01-11-001274	Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:18:10 :: THE REAR BEDROOM LIGHT IS NOT WORKING. Bedroom light When looking in bedroom the light wasn't turning on or off so I turned the light cover light would come on but when you would push for light to come on it wouldn't so I took off the cover and found that the plastic piece was pushed all the way in so I took a screwdriver and pushed it barely up and now is working

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 7

Operation Code	Operational Description
10-6-14-00-000117	Sand & Repaint A-Frame - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Repaint/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-08-04 13:18:41 :: TRIALER IS LEANING TO THE DOOR SIDE Body twisted Body twisted Took pictures of the body showing a twist. When looking over the unit you can tell the body and the awning is definitely twisted it has a lean on the off door side as well as on door side the frame on top is needing to be squared and leveled Additional Note : bhoffman@americanrvcenter.com, 2025-08-04 13:22:03 :: CANT FIND THE WRITE CODE

Model#	Dlr Sub Hrs	50.00	Sub Labor Amt	\$9,250.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

please provide pics of the lean stated in the CCC. what is causing the lean?
thank you

photos added

thank you for the pics sent this to the plant manager for clarity

thank you i have also been sending email to ANAdams@forestriverinc.com

per the plant manager: How bad is it leaning ? can I get a measurement on both sides of the unit , from ground to I beam at the front end

i sent him a couple of good pics of the lean and your measurement page. if the requested measurement was not on your page on here, please provide those measurements.

thank you

it is leaning bad when looking at the rear it leans to the left and when looking at the front it leans to the left aswell

sent response to the plant manager for review thank you

thank you per the measurement form that was completed by the dealer on the E and J

measurements of 14 3/8 (E) and 14 1/8 (J)= 1/2" tolerance. This was the most out of tolerance of all the measurements
the unit is allowed to have +/- 1" tolerance.

Submitted

Labor Amt	\$9,490.50
Parts & Freight	\$0.00
Total	\$9,490.50

Approved

Labor Amt	\$240.50
Parts & Freight	\$0.00
Total	\$240.50

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.