



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 77390
Promised Date:
20 AUG 25

CUSTOMER WORK ORDER

WO #: 77390 (Appointment Date: 26 JUL 2025 - Time: 10:00am)

Customer: 52807 - HYATT, ROBERT -
812-204-1941

Tag:

Author: BH

Location: 0805 BH TO CLOSE

Stock #: 11178

Stock Desc: (11178) 2024 ALLIANCE RV
PARADIGM 395DS

Chassis #: 7M5FP4323RB203763

Serial #: 7M5FP4323RB203763

Mileage:

Licence:

Invoice #:

Date In: 26 JUL 25

Promised: 30 AUG 25

Date Sched:

Completed: 07 AUG 25

Warr. Date: 22 OCT 24

Job #1 - Internal

COMPLAINT: THE ONLY CAMERA THAT WORKS IS THE DRIVER
SIDE. THE OTHERS DO NOT WORK

CAUSE: Cameras aren't paired.

CORRECTION: Hooked up tester to turn on running lights. Paired all 3 cameras again. All camera's are
synced to the monitor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE BLACK TANK
ALWAYS SHOWS 3/4 FULL

CAUSE: Black tank reads 3/4 when empty.

CORRECTION: Pulled unit into shop. Hooked up water hose to black tank flush. Filled black tank to full
and added newgen cleaner to the tank. Let sit over the weekend. Drained black tank. Tank reads empty.
Cleaned up area.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13-3007	NUGEN 20OZ.	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: THE FRONT AC MAKES NOISE LIKE IT HAS
SOMETHING ROLLING AROUND IN IT...KICKS
ON AND OFF CONSTANTLY

Customer #: 52807
HYATT, ROBERT





CAUSE: Turned on front ac and let run. I didn't hear any noises coming from the unit and the unit ran for an hour without shutting down.

CORRECTION: No correction. Couldn't replicate the issue.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE LATCHES ON THE COMPARTMENT UNDER THE FIFTH WHEEL OVERHANG POP OPEN DURING TRAVEL.

CAUSE: The left door handle wouldn't unlock. After several attempts the door handle popped loose and the lock moved. There are 2 propane tanks directly up against the door and the door frame is bent.

CORRECTION: Took a 2x4 and a hammer and straightened the door frame flange and the door latch. Advise customer to relocate l.p. tanks so they don't push against the door.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	74.00
Subtotal for Job #4:			74.00

Job #5 - Warranty

COMPLAINT: MAIN ENTRY DOOR SCREEN LATCH WON'T TIGHTEN

CAUSE: The screws are stripped out.

CORRECTION: Found larger screws and painted black. Secured screws to the door and adjusted as needed.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00
Subtotal for Job #5:			37.00

Job #6 - External

DOOR CODE 1866

Subtotal for Job #6: 0.00

Parts Total:	0.00
Labour Total:	111.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	111.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

