

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2390120
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEPB7SW031112
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$185.00	ITEM #	FET245RKS-320
OWNER INFORMATION		DEALER RO #	77389
MISTY L MILLER		CLAIM START DATE	08/04/2025
1725 BROADWAY ST		CLAIM END DATE	01/01/1900
Vincennes, IN 47591			
USA			
Retail Date of Purchase	05/31/2025	WARRANTY EXPIRATION DATE	05/31/2026

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
60-141-24-00-004307	Shower Pan - Plumbing/Shower, Tub Surround/Repair/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2025-08-04 16:58:37 :: CUSTOMER ADVISES THAT THE SHOWER IS LEAKING ON THE FRONT SIDE BY THE RAIL. CUSTOMER ADVISES THAT THE WOOD UNDER THE SHOWER HAS WATER MARKS AND THE PANELING UNDER THE SHOWER HAS WATER MARKS AS WELL AND THE FLOORING IN FRONT OF THE SHOWER IS YELLOWING. CUSTOMER REQUEST THAT ALL OF THE DAMAGED WOOD BE REPLACED Shower door was leaking I found that the insert trim did not fit flush at the top. This would not allow the door sealed to make full contact. I also found that the inside of the lower track had not been sealed behind the insert trim. This was letting water leak out the corner of the shower door opening. I sealed up inside the lower corner behind the insert trim. I trimmed the insert so that it would fit flush against the wall. Now the door closes all the way. I tested the corner to see if it would leak. The water now drains out the way it should. LOOKED AT THE WOOD THAT IS DAMAGED AND NEEDS TO BE REPLACED / CUSTOMER SAID SOMETHING ABOUT THE LINO BEING YELLOW BUT WE DO NOT SEE THAT			
Model#	Dlr Sub Hrs	2.00	Sub Labor Amt \$370.00
Serial#	Appr Hrs	2.00	Appr Labor Amt \$370.00
Notes			
need photos showing the water damaged wood that you replaced customer also says that the lino is starting to yellow please advise on how we can fix this remove and reinstall shower doors and frame to reseal; loosen and then resecure tub; replace short panel under tub; you will need better photos that show the "yellowing" on the linoleum and create a new repair line for the linoleum - once I get the photos showing the yellowing I will give it to the vendor for their review and recommendations			

Labor

Line# 2	Operation Code	Operational Description		
	30-99-01-00-001030	Valance - Interior/Soft Goods/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-08-04 17:01:38 :: THE VALANCE ABOVE THE DINNETTE HAS FELL DOWN AND NEEDS TO BE INSTALLED BACK Screws pulled out of wall I reinstalled the upper valance that holds the mini blind. I used 4 new screws that are a little larger than the original.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
	Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2025-08-04 17:02:24 :: LIGHT ABOVE THE KITCHEN SKIN IS BLINKING Customer states light over sink flickers. I left the light on while I was working on the shower. The light remained on while I was working on the mini blind valence. I did not see the light flicker at all. I unplugged the unit to let the battery voltage drop a bit, and then I plugged it back in. This let the converter work harder and I was able to see the LED light over the sink flicker for a short time until the battery voltage came back up. I found that the fridge would also make the lights flicker when it was running. I tried adding 2 filter loops and that did not fix the problem. I tried running a new ground wire for the lights and that did not fix the problem. I unhooked the ground wire for the fridge and used jumper cables to ground it to the frame. This stopped the lights from flickering. So I ran a new ground wire to the frame and hooked up the fridge ground wire to it. I put everything back together and the lights are working as they should.

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$462.50
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$370.00

Notes
trace wiring; install 2 filter loops; run new ground wire to light; run new ground wire to refrigerator

Submitted	Labor Amt	\$869.50	Approved	Labor Amt	\$777.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$869.50		Total	\$777.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.