

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77389
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 43532 - MISTY L. MILLER
Address: 1728 BROADWAY ST
VINCENNES, IN
47591
Phone: 812-899-0578
Stock Number: 11601 - 2025 FREEDOM EXPRESS 245RKS 5ZT2FEPB7SW031112
VIN: 5ZT2FEPB7SW031112 HIN: SER#: 5ZT2FEPB7SW031112
Mileage: 0 Work Order Comp: 26 AUG 25
Auth. No: Dealer #:
Warr. Date: 31 MAY 25 Work Order Date: 26 JUL 25 Inv #: 421524

WO #	Job #	Description	JOB INFORMATION
77389	1	CUSTOMER ADVISES THAT THE SHOWER IS LEAKING ON THE FRONT SIDE BY THE RAIL. CUSTOMER ADVISES THAT THE WOOD UNDER THE SHOWER HAS WATER MARKS AND THE PANELING UNDER THE SHOWER HAS WATER MARKS AS WELL AND THE FLOORING IN FRONT OF THE SHOWER IS YELLOWING. CUSTOMER REQUEST THAT ALL OF THE DAMAGED WOOD BE REPLACED Shower door was leaking Paneling I found that the insert trim did not fit flush at the top. This would not allow the door sealed to make full contact. I also found that the inside of the lower track had not been sealed behind the insert trim. This was letting water leak out the corner of the shower door opening. I sealed up inside the lower corner behind the insert trim. I trimmed the insert so that it would fit flush against the wall. Now the door closes all the way. I tested the corner to see if it would leak. The water now drains out the way it should. Got with Ben and discussed about the paneling below the shower pan. Took pictures of the paneling.	
77389	2	THE VALANCE ABOVE THE DINNETTE HAS FELL DOWN AND NEEDS TO BE INSTALLED BACK Screws pulled out of wall I reinstalled the upper valence that holds the mini blind. I used 4 new screws that are a little larger than the original.	
77389	3	LIGHT ABOVE THE KITCHEN SKIN IS BLINKING Customer states light over sink flickers.	

Claim : 77389

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I left the light on while I was working on the shower. The light remained on while I was working on the mini blind valence. I did not see the light flicker at all. I unplugged the unit to let the battery voltage drop a bit, and then I plugged it back in. This let the converter work harder and I was able to see the LED light over the sink flicker for a short time until the battery voltage came back up. I found that the fridge would also make the lights flicker when it was running. I tried adding 2 filter loops and that did not fix the problem. I tried running a new ground wire for the lights and that did not fix the problem. I unhooked the ground wire for the fridge and used jumper cables to ground it to the frame. This stopped the lights from flickering. So I ran a new ground wire to the frame and hooked up the fridge ground wire to it. I put everything back together and the lights are working as they should.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100392462	1	PANELING, F4E 2.7 X 4' X 8' G2S F		0.00	49.21	0.00
F100615388	1	PANELING 4x8 CANYON PEBBLE		1.00	48.01	48.01

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.50	185.00	92.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.21	185.00	223.85
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.29	185.00	53.65
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		1.78	185.00	329.30
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.22	185.00	40.70

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	1	FREIGHT & CRATE - PANELING		1.00	142.35	142.35

Parts Total:	48.01
Labour Total:	777.00
Sublet Total:	0.00
Extras Total:	142.35

>>>> Claim Total: 967.36

Customer Signature: _____

Date: _____