



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77376
24 1111 25
Promised Date:

CUSTOMER WORK ORDER

WO #: 77376 (Appointment Date: 25 JUL 2025 - Time: 09:30am)

Customer: 56006 - FAULKENBURG,
JAMES - 812-686-5246

Tag:

Author: GA

Location: 0815 CHECK STATUS WITH
CV

Stock #: 11565

Stock Desc: 2025 TT COACHMEN

CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAEC5SK010358

Serial #: 5ZT2CAEC5SK010358

Mileage:

Licence:

Invoice #:

Date In: 25 JUL 25

Promised: 31 JUL 25

Date Sched:

Completed: 15 AUG 25

Warr. Date: 17 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT IT SEEMS LIKT THE FREEZER IS GETTING COLD ENOUGH, BUT THE REFRIGERATOR IS NOT GETTING VERY COLD AT ALL. CUSTOMER JUST PURCHASED UNIT.

CAUSE: fridge not cololing while freezer does

CORRECTION: parts request put in for fridge. Fridge came in. Unboxed fridge checked for damage found shelves shattered. For safety cleaned all glass before taking and plugging fridge into a converter over night to make sure even though slighty damaged still works. Fridge ran over night. Took apart bracket and hinge of top of old fridge for bracket. Took apart bracket on bottom of old fridge. Attached brackets by taking doors off and attaching in proper places on new fridge. Put fridge on cart and pushed over to unit. Brought unit in to wire. Then carefully put carboard around fridge frame to prevent scaratching. Slowly push and rotated fridge in place. Screwed brackets in place. Fridge is in unit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	7.40
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	20.35
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	64.75
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	185.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	3.70
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	88.80

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
PARTS	30% HANDLEING FEE	1.00	210.38	210.38

Subtotal for Job #1: 580.38

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A LOUD RATTLE NOISE FROM THE AIR CONDITIONER WHEN YOU FIRST TURN IT ON. CUSTOMER ADVISES THAT YOU CAN PUSH UP ON THE PLASTIC PART OF THE PLENUM AND THE NOISE WILL QUIET.

CAUSE: noise from ac unit.

CORRECTION: turned on a/c unit. no sound or rattling heard. turned on and off mulitple times to hear sound. all noticed was normal operation

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C



Customer #: 56006
FAULKENBURG, JAMES



Subtotal for Job #2: 0.00

Parts Total:	0.00
Labour Total:	370.00
Sublet Total:	0.00
Extras Total:	210.38
WORK ORDER TOTAL:	580.38

W/O: 77376
Promised Date: 31 JUL 25



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 15 Aug 2025

Customer Signature : _____

Customer Work Order

Customer #: 56006
FAULKENBURG, JAMES

