

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2401677
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2FEMB2RW028326
CHASSIS VIN
MILEAGE 0

Labor rate: \$185.00

OWNER INFORMATION

JEFF CROWE
7124 SCHENK CT
Evansville, IN 47720
USA

SITE/WAREHOUSE 320 / 320
ITEM # FET226RBS-320
DEALER RO # 77359
CLAIM START DATE 08/14/2025
CLAIM END DATE 01/01/1900

Retail Date of Purchase 06/22/2024

WARRANTY EXPIRATION DATE 06/22/2025

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
70-223-01-11-004024 Oven Box - complete - Appliances/Range, Oven (Furrion/Greystone)/Replace/
Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-08-14 11:08:43 :: STOVE WILL NOT GET OVER 350
DEGREES. oven not going above 350 turned oven on past 350. when turned past thermo cupler would go half
way out and not stay consistant with flame. Received new range with oven. Removed top screws on cover to get
to mounting screws. Removed mounting screws then removed lp line from old range. Disconnected wires to
range. Unboxed new range. Crimped wires from camper to new range. Attached lp line to new range turn on
burners and oven and checked for leaks. No leaks found. New range mounted and cover put back on. RANGE
ARRIVED N/C IN BACKROOM 8-11-25...CAM 0805 @ 1:00 CUSTOMER SPOKE TO BJ AGAIN AND SAID THAT HE
HAS HEARD FROM FOREST RIVER AND THEY ARE GOING TO COVER REPLACING THE WHOLE RANGE.
CUSTOMER ADVISES THAT FOREST RIVER WILL BE REACHING OUT TO US AND SENDING THE RANGE TO US.
0805 @ 10:00 CUSTOMER CALLED AND SPOKE TO BJ BECAUSE GA WAS OFF. CUSTOMER IS IN CONTACT
WITH FOREST RIVER ON THIS. FOREST RIVER HAS ADVISED HIM THAT THE STOVE IS NO LONGER AVAILABLE
AND THEY WOULD NEED TO REPLACE THE RANGE. CUSTOMER IS WAITING TO HEAR BACK FROM FOREST
RIVER TO SEE IF THEY ARE GOING TO COVER THE RANGE REPLACEMENT

Model# NA Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50
Serial# NA Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes
8/14- Sent to vendor for consideration
we got sent an oven and have already replaced it
R&R stove as per vendor authorization

Labor

Line# 2 Operation Code Operational Description
RC-003-05-00-004439 23V773, 2023-617 - HUBBELL 110V RECEPTACLE, WHITE - INSPECTION ONLY -
Recall/Electrical/Inspect/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-08-14 11:10:44 :: RECALL 23V773, 2023-617 - HUBBELL
110V RECEPTACLE, WHITE recall on white 110 receptacle checked receptacle. wired corectly.

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Submitted Labor Amt \$111.00
Parts & Freight \$0.00

Approved Labor Amt \$111.00
Parts & Freight \$0.00

Total \$111.00

Total \$111.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.