



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 77342  
Promised Date: 24 JUL 25

### CUSTOMER WORK ORDER

WO #: 77342

Customer: 53420 - KUEHN, KERRY A. -  
812-306-5091

Tag:

Author: BH

Location: 0825 BH TO CLOSE

Stock #: 11522

Stock Desc: 2025 TT COACHMEN

CATALINA 263BHSCLE

Chassis #: 5ZT2CARB2SN300959

Serial #: 5ZT2CARB2SN300959

Mileage: 0

Licence:

Invoice #:

Date In: 21 JUL 25

Promised: 31 JUL 25

Date Sched:

Completed: 26 AUG 25

Warr. Date: 17 FEB 25

#### Job #1 - Warranty

COMPLAINT: LEFT REAR WHEEL CENTER CAP BROKEN AND  
HUB CENTER IS DAMAGED

\*\*UNIT IS IN "NO SPOT" STORAGE\*\*

CAUSE: Damaged center cap

CORRECTION: Took pictures and put in po for a new center cap.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50

#### Parts

Part #	Description	Qty	Price	Total
46-0101	#014-122067-2 DUST PLUG 2K & 3.5K -	1.00	2.23	2.23
F100424284	CENTER CAP, 6 LUG 3.75 SS AMERICAN C	1.00	9.79	9.79

Subtotal for Job #1: 30.52

#### Job #2 - Warranty

COMPLAINT: THE LOCK ON THE MAIN ENTRY DOOR WILL NOT DEAD BOLT LOCK

CAUSE: Latch plate was upside down

CORRECTION: Unlocked the entry door but not the deadbolt. Opened the entry door and flipped the deadbolt latch out, then pushed against the latch plate and marked where it was hitting. Noticed the latch plate was upside-down. Unscrewed the latch plate and flipped over and screwed in place. Checked the deadbolt alignment again and it cleared. Went inside the the camper to make sure the deadbolt would latch.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #2: 37.00

#### Job #3 - Internal

COMPLAINT: THE SINK IN THE KITCHEN IS LEAKING

CAUSE: Leaks occurred

CORRECTION: Connected the hose to the city water connection and the sewer to the grey tank. Turned on



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the water and opened the kitchen faucet. Put the drain stopper in the drain of the kitchen sink. Filled the sink to 1/8 full then pulled out the drain, no leaks occurred. Filled the kitchen sink again just passed halfway then drained the kitchen sink again. Checked unthe kitchen sink and didn't find any water leaks from the drain or water lines. Shut off the water and disconnected. Disconnected the sewer hose. Made sure all fittings was tight.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
<b>Subtotal for Job #3:</b>			<b>0.00</b>

**Job #TIRE - External**

COMPLAINT: DISMOUNT AND MOUNT TIRE EST ON REPLACING TIRES

CAUSE: Tires

CORRECTION: Took pictures and put in po for new tires.

<b>Labor</b>				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)		N/C	
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C	
<b>Other Services</b>				
Code	Description	Qty	Price	Total
TDF	TIRE DISPOSAL FEE	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C
<b>Subtotal for Job #TIRE:</b>				<b>0.00</b>

**Job #4 - Warranty**

COMPLAINT: CHECK A/C MAKING A FUNNY NOISE

CAUSE: Loose duct tape

CORRECTION: Plugged in the shore power then went inside the camper. Turned the ac on to cool and you could hear a noise coming from the discharge side of the ac. Pulled down the cover and took a picture of the duct tape flapping while the ac was running. Got more duct tape and taped up the other tape. Ran the ac again and the tape had stayed in place.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	55.50
<b>Subtotal for Job #4:</b>			<b>55.50</b>

**Job #5 - Warranty**

COMPLAINT: SOMETHING FELL OFF THE TOP OF THE CAMPER AND CUSTOMER DOES NOT KNOW WHAT IT WAS

CAUSE: Antenna missing

CORRECTION: Went to up the roof and took pictures. Found the antenna was missing. Checked for damage to the roof and the surrounding area but no damages was found.

<b>Labor</b>				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00	
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	55.50	
<b>Parts</b>				
Part #	Description	Qty	Price	Total
7974	OMNI-DIRECTIONAL TV ANTENNA	1.00	56.93	56.93



Subtotal for Job #5: 149.43

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**Job #6 - Internal**

COMPLAINT: OUTSIDE KITCHEN COMPARTMENT FLEW OPEN WHEN TRAVELING CHECK THE DOOR

CAUSE: Damaged door

CORRECTION: Took pictures and put in po for a new compartment door.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

**Parts**

Part #	Description	Qty	Price	Total
F100571204	DOOR, BAGGAGE BLACK 22 3/4 X 64 3/4	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-DOOR	1.00	N/C	N/C

Subtotal for Job #6: 0.00

**Job #2V5V264 - Warranty**

COMPLAINT: INCORRECT OVER CURRENT PROTECTION

CAUSE: Recall service

CORRECTION: Took a picture of the front cap and checked for a vent lamps, none on the front cap. Only clearance lights. Camper has auto leveling-BAL LS 5.3. Unscrewed the 3/8 self tappers from the front underbelly as noted. Went inside the underbelly and took pictures of the setup for the circuit breaker. Got a new circuit breaker from parts department and a inline fuse for the awning. Added another circuit breaker to the front and tested the leveling jacks. Screwed up the underbelly and added spray foam to seal up as it was. Went to the front side of the panel for the awning switch. Pulled off the awning wire that twas yellow. Pulled off the wire and cut off the terminal and crimped in the inline fuse. Ran the awning out and in after repair. Screwed the panel back to the cabinet.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	138.75

**Parts**

Part #	Description	Qty	Price	Total
19-3535	Fuse Holder; ATO/ ATC Blade Fuses; 5-1/2 Inch 12 Gauge Wire; With Fuse	1.00	5.27	5.27
19-1441	16-3030 30A CIRCUIT BREAKER	1.00	3.85	3.85

Subtotal for Job #2V5V264: 147.87

**Job #7 - Internal**

COMPLAINT: THE SEAL AROUND THE WINDOW ON THE SLIDE ROOM IS COMING OUT CHECK AND ADVISE

CAUSE: Window seal was not in the track

CORRECTION: Took a picture of the window seal not in place. Pushed the window seal back in place and took another picture of the seal fixed.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



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Subtotal for Job #7: 0.00

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Parts Total:	78.07
Labour Total:	342.25
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>420.32</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 26 Aug 2025



Customer Work Order

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