

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2385735
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB2SN300959
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT263BHSCLE-300
KERRY A KUEHN		DEALER RO #	77342
2900 OAK VIEW CT		CLAIM START DATE	07/31/2025
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/22/2025	WARRANTY EXPIRATION DATE	02/22/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-3-01-20-000073	Wheel Center Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:39:53 :: LEFT REAR WHEEL CENTER CAP BROKEN AND HUB CENTER IS DAMAGED Damaged center cap Took pictures and put in po for a new center cap. Additional Note : bhoffman@americanrvcenter.com, 2025-07-31 09:40:18 :: AND HUB CAP			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50	
Serial#	Appr Hrs	0.10	Appr Labor Amt \$18.50	
	Notes			
	HOW DID THIS GET DAMAGED? THE PHOTOS SHOW A MISSING CAP, BUT NO DAMAGE. sorry had it on the desk customer brought it in to me loose because they said they heard a noise when unit was rolling AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:44:37 :: THE LOCK ON THE MAIN ENTRY DOOR WILL NOT DEAD BOLT LOCK Latch plate was upside down Unlocked the entry door but not the deadbolt. Opened the entry door and flipped the deadbolt latch out, then pushed against the latch plate and marked where it was hitting. Noticed the latch plate was upside-down. Unscrewed the latch plate and flipped over and screwed in place. Checked the deadbolt alignment again and it cleared. Went inside the the camper to make sure the deadbolt would latch.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00	
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	70-157-24-00-001866	Baffle or Ducting - Appliances/Refrigerator (Dometic)/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:46:30 :: CHECK A/C MAKING A FUNNY NOISE Loose duct tape Plugged in the shore power then went inside the camper. Turned the ac on to cool and you could hear a noise coming from the discharge side of the ac. Pulled down the cover and took a picture of the duct tape flapping while the ac was running. Got more duct tape and taped up the other tape. Ran the ac again and the tape had stayed in place.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50	

Serial# NA Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 4

Operation Code

70-147-01-11-001758

Operational Description

RoadStar Omni-Directional TV Antenna - Appliances/Television/Replace/ Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:48:34 :: SOMETHING FELL OFF THE TOP OF THE CAMPER AND CUSTOMER DOES NOT KNOW WHAT IT WAS Antenna missing Went to up the roof and took pictures. Found the antenna was missing. Checked for damage to the roof and the surrounding area but no damages was found.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

20-69-01-00-000706

Operational Description

Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:50:39 :: OUTSIDE KITCHEN COMPARTMENT FLEW OPEN WHEN TRAVELING CHECK THE DOOR Damaged door Took pictures and put in po for a new compartment door.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

Notes

Dealer has submitted a repair that would be considered damaged from misuse/abuse. This would not be covered under warranty as noted in The Forest River Way guidelines under Warranty Coverage. The repair has been denied. If you have more information to review, please contact me directly to discuss.

Labor

Line# 6

Operation Code

RC-720-09-00-004710

Operational Description

25V264, 2025-217 - INCORRECT OVER CURRENT PROTECTION - INSPECTION AND REMEDY - Recall/Wiring/Perform/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:52:35 :: INCORRECT OVER CURRENT PROTECTION Recall service Took a picture of the front cap and checked for a vent lamps, none on the front cap. Only clearance lights. Camper has auto leveling-BAL LS 5.3. Unscrewed the 3/8 self tappers from the front underbelly as noted. Went inside the underbelly and took pictures of the setup for the circuit breaker. Got a new circuit breaker from parts department and a inline fuse for the awning. Added another circuit breaker to the front and tested the leveling jacks. Screwed up the underbelly and added spray foam to seal up as it was. Went to the front side of the panel for the awning switch. Pulled off the awning wire that twas yellow. Pulled off the wire and cut off the terminal and crimped in the inline fuse. Ran the awning out and in after repair. Screwed the panel back to the cabinet.

Model#

Dlr Sub Hrs

0.75

Sub Labor Amt \$138.75

Serial#

Appr Hrs

0.75

Appr Labor Amt \$138.75

Notes

AUTHORIZED AS REQUESTED
THIS IS FOR THE FULL RECALL.

Labor

Line# 7

Operation Code

RC-720-09-00-004710

Operational Description

25V264, 2025-217 - INCORRECT OVER CURRENT PROTECTION - INSPECTION AND REMEDY - Recall/Wiring/Perform/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-31 09:53:26 :: INCORRECT OVER CURRENT PROTECTION Recall service Took a picture of the front cap and checked for a vent lamps, none on the front cap. Only clearance lights. Camper has auto leveling-BAL LS 5.3. Unscrewed the 3/8 self tappers from the front underbelly as noted. Went inside the underbelly and took pictures of the setup for the circuit breaker. Got a new circuit breaker from parts department and a inline fuse for the awning. Added another circuit breaker to the front and tested the leveling jacks. Screwed up the underbelly and added spray foam to seal up as it was. Went to the

front side of the panel for the awning switch. Pulled off the awning wire that twas yellow. Pulled off the wire and cut off the terminal and crimped in the inline fuse. Ran the awning out and in after repair. Screwed the panel back to the cabinet.

Model#	Dir Sub Hrs	0.75	Sub Labor Amt	\$138.75
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

THIS RECALL IS INTENDED FOR ONE LINE. APPROVED ON LINE 6

Submitted	Labor Amt	\$610.50	Approved	Labor Amt	\$342.25
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$610.50		Total	\$342.25

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.