



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77300
Promised Date:
24 JUL 25

CUSTOMER WORK ORDER

WO #: 77300 (Appointment Date: 15 JUL 2025 - Time: 10:30am)

Customer: 55700 - MCCLURE, RYAN -
812-470-8484

Tag:

Author: BJW

Location: 0718 SEE IF GREG HAS
PHOTOS YET

Stock #: 11566

Stock Desc: 2025 TT COACHMEN

CATALINA 263BHCKLE

Chassis #: 5ZT2CARB4SN301224

Serial #: 5ZT2CARB4SN301224

Mileage:

Licence:

Invoice #:

Date In: 15 JUL 25

Promised: 31 JUL 25

Date Sched:

Completed: 18 JUL 25

Warr. Date: 15 APR 25

Job #1 - Warranty

COMPLAINT: BATTERIES ARE NOT CHARGING AND THERMOSTAT SAYS LO. CHECK CONVERTER

CAUSE: The battery is not charging.

CORRECTION: I checked the battery to find out what the voltage was. The voltage on the house battery was down to 9 volts. I plugged the camper into shore power and the battery voltage started jumping from 9 volts to 13.5 and back down to 9 over and over. I removed the converter and found that it has blown capacitors. The converter needs to be replaced. I got a new converter and I replaced it. Battery is now charging as it should

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
19-0601	55amp MAIN BOARD ASSEMBLY	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WHEN YOU MOVE THE CUSHIONS IN THE COUCH, YOU CAN SEE DAYLIGHT DOWN BY THE FLOOR. THIS IS IN THE SLIDEROOM.

CAUSE: Check around the couch and diane area for daylight shining through

CORRECTION: I moved all of the cushions around and could not find any voids that let light pass through.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: DINETTE TABLE IS VERY LOOSE AND STRIPPED OUT. NEEDS RE-MOUNTED

CAUSE: Screws on the bottom of the tabletop would not tighten.

CORRECTION: I removed all the screws and installed new ones with a larger diameter. I hand tightened all the screws to be sure that they would not strip out.

Labor

Code	Description	Mechanic	Total
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Customer #: 55700
MCCLURE, RYAN



Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: ENTRY STEPS ARE NOT MOUNTED CORRECTLY

CAUSE: Main entrance fold down steps are mounted too far out. The entry door is not closing properly.

CORRECTION: I unscrewed the steps and shifted the steps to the right location. I. Screwed the steps back down in the new location. Tested the door function and folded the steps up and down. Steps are not working as they should with the door

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: METAL UNDER REAR DOOR SIDE COMPARTMENT HAS A SRIP THAT IS HANGING OUT UNDER DOOR

CAUSE: 1/2 inch of siding was hanging under the outside kitchen door.

CORRECTION: I removed the screws from the bottom of the outside kitchen door. I pulled the flange back and snipped the material to get rid of what was hanging. I put the flange back in place and sealed the sides with silicone.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts				
Part #	Description	Qty	Price	Total
90M13170A	(CHEROKEE) GEOCEL 2300 BLACK SEALANT	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: SLIDE ROOM SEAL NEEDS CORRECTED

CAUSE: I found that the bolb seal had come off of the track that holds it on. The bolb seal had gotten damaged and needed to be replaced.

CORRECTION: I removed the front bulb seal on the slide seals. I cut a new seal and installed it. I seen that the rear bolb seal loose. So after I sealed up the front bolb seal, I sealed the rear. I used black geocel. This should keep the seals in place and prevent them from leaking at the same time.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #6: 0.00



W/O: 77300
Promised Date: 31 JUL 25

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Jul 2025



Customer #: 55700
MCCLURE, RYAN

