

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2370241
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB4SN301224
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT263BHCKLE-300
RYAN P MCCLURE		DEALER RO #	77300
1831 CHICKASAW DR		CLAIM START DATE	07/17/2025
Evansville, IN 47715		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/15/2025	WARRANTY EXPIRATION DATE	04/15/2026

Claim Line Details

Labor

Line#	Operation Code	Operational Description	Complaint, Cause, Correction	Model#	Dlr Sub Hrs	Sub Labor Amt
1	40-115-01-11-001362	WFCO 8900 Series Converter Motherboard - Lower Section, Charger - Electrical/ Converter (WFCO)/Replace/Electrical	Original Note : bhoffman@americanrvcenter.com, 2025-07-17 11:11:27 :: BATTERIES ARE NOT CHARGING AND THERMOSTAT SAYS LO. CHECK CONVERTER The battery is not charging. I checked the battery to find out what the voltage was. The voltage on the house battery was down to 9 volts. I plugged the camper into shore power and the battery voltage started jumping from 9 volts to 13.5 and back down to 9 over and over. I removed the converter and found that it has blown capacitors. The converter needs to be replaced. I got a new converter and I replaced it. Battery is now charging as it should	8955	0.50	\$92.50
	Serial# 8955	Appr Hrs			0.50	Appr Labor Amt \$92.50
	Notes					
	AUTHORIZED AS SUBMITTED					

Labor

Line#	Operation Code	Operational Description	Complaint, Cause, Correction	Model#	Dlr Sub Hrs	Sub Labor Amt
2	30-95-24-00-000963	Free Standing Dinette Table, Chair, Bar Stool - Interior/Dinette/Repair/No Tread Code	Original Note : bhoffman@americanrvcenter.com, 2025-07-17 11:27:03 :: DINETTE TABLE IS VERY LOOSE AND STRIPPED OUT. NEEDS RE-MOUNTED Screws on the bottom of the tabletop would not tighten. I removed all the screws and installed new ones with a larger diameter. I hand tightened all the screws to be sure that they would not strip out.		0.40	\$74.00
	Serial#	Appr Hrs			0.40	Appr Labor Amt \$74.00
	Notes					
	AUTHORIZED AS SUBMITTED					

Labor

Line#	Operation Code	Operational Description	Complaint, Cause, Correction	Model#	Dlr Sub Hrs	Sub Labor Amt
3	10-7-15-16-000143	Entry Step - Rivet - Frame & Chassis/Manual Entry Step/Repair or Replace/ Structure	Original Note : bhoffman@americanrvcenter.com, 2025-07-17 11:29:24 :: ENTRY STEPS ARE NOT MOUNTED CORRECTLY Main entrance fold down steps are mounted too far out. The entry door is not closing properly. I unscrewed the steps and shifted the steps to the right location. I. Screwed the steps back down in the new location. Tested the door function and folded the steps up and down. Steps are not working as they should with the door		0.10	\$18.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 4

Operation Code
20-58-24-00-000608

Operational Description
Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Repair/
No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-17 11:30:18 :: METAL UNDER REAR DOOR SIDE COMPARTMENT HAS A SRIP THAT IS HANGING OUT UNDER DOOR 1/2 inch of siding was hanging under the outside kitchen door. I removed the screws from the bottom of the outside kitchen door. I pulled the flange back and snipped the material to get rid of what was hanging. I put the flange back in place and sealed the sides with silicone.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

AUTHORIZED AS SUBMITTED

Labor

Line# 5

Operation Code
10-11-24-00-000205

Operational Description
Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-17 11:31:34 :: SLIDE ROOM SEAL NEEDS CORRECTED I found that the bolb seal had come off of the track that holds it on. The bolb seal had gotten damaged and needed to be replaced. I removed the front bulb seal on the slide seals. I cut a new seal and installed it. I seen that the rear bolb seal loose. So after I sealed up the front bolb seal, I sealed the rear. I used black geocel. This should keep the seals in place and prevent them from leaking at the same time.

Model# Dlr Sub Hrs 1.50 Sub Labor Amt \$277.50

Serial# Appr Hrs 1.00 Appr Labor Amt \$185.00

Notes

TIME ADJUSTED

Submitted	Labor Amt	\$499.50	Approved	Labor Amt	\$407.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$499.50		Total	\$407.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.