

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77300
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55700 - RYAN MCCLURE
Address: 1831 CHICKASAW DR EVANSVILLE, IN

47715

Phone: 812-470-8484

Stock Number: 11566 - 2025 CATALINA 263BHSCCKLE 5ZT2CARB4SN301224

VIN: 5ZT2CARB4SN301224 HIN: SER#: 5ZT2CARB4SN301224

Mileage: 0 Work Order Comp: 18 JUL 25

Auth. No: Dealer #:

Warr. Date: 15 APR 25 Work Order Date: 15 JUL 25 Inv #: 420058

WO # Job # Description JOB INFORMATION

77300 1 BATTERIES ARE NOT CHARGING AND THERMOSTAT SAYS LO. CHECK
CONVERTER

The battery is not charging.

I checked the battery to find out what the voltage was. The
voltage on the house battery was down to 9 volts. I plugged the
camper into shore power and the battery voltage started jumping
from 9 volts to 13.5 and back down to 9 over and over. I removed
the converter and found that it has blown capacitors. The
converter needs to be replaced. I got a new converter and I
replaced it. Battery is now charging as it should

77300 5 METAL UNDER REAR DOOR SIDE COMPARTMENT HAS A SRIP THAT IS HANGING
OUT UNDER DOOR

1/2 inch of siding was hanging under the outside kitchen door.
I removed the screws from the bottom of the outside kitchen door.
I pulled the flange back and snipped the material to get rid of
what was hanging. I put the flange back in place and sealed the
sides with silicone.

77300 2 CUSTOMER ADVISES THAT WHEN YOU MOVE THE CUSHIONS IN THE COUCH,
YOU CAN SEE DAYLIGHT DOWN BY THE FLOOR. THIS IS IN THE SLIDEROOM.
Check around the couch and diane area for daylight shining
through

I moved all of the cushions around and could not find any voids
that let light pass through.

Claim : 77300

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WO #      Job #      Description      JOB INFORMATION
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77300      3      DINETTE TABLE IS VERY LOOSE AND STRIPPED OUT.  NEEDS RE-MOUNTED
                Screws on the bottom of the tabletop would not tighten.
                I removed all the screws and installed new ones with a larger
                diameter. I hand tightened all the screws to be sure that they
                would not strip out.

77300      4      ENTRY STEPS ARE NOT MOUNTED CORRECTLY
                Main entrance fold down steps are mounted too far out. The entry
                door is not closing properly.
                I unscrewed the steps and shifted the steps to the right
                location. I. Screwed the steps back down in the new location.
                Tested the door function and folded the steps up and down. Steps
                are not working as they should with the door

77300      6      SLIDE ROOM SEAL NEEDS CORRECTED
                I found that the bolb seal had come off of the track that holds
                it on. The bolb seal had gotten damaged and needed to be
                replaced.
                I removed the front bulb seal on the slide seals. I cut a new
                seal and installed it. I seen that the rear bolb seal loose. So
                after I sealed up the front bolb seal, I sealed the rear. I used
                black geocel. This should keep the seals in place and prevent
                them from leaking at the same time.

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Part No      Job#      Description      PARTS      Qty      Price      Total
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ARTWF-8955-AD      1      55amp MAIN BOARD ASSEMBLY      1.00      239.67      239.67
90M13170A      5      (CHEROKEE) GEOCEL 2300 BLACK SEAL      1.00      8.64      8.64

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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      1      MISC LABOUR CODE (EXTERNAL)      0.07      185.00      12.95
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.43      185.00      79.55
Z990      5      MISC LABOUR CODE (EXTERNAL)      0.20      185.00      37.00
Z990      2      MISC LABOUR CODE (EXTERNAL)      0.40      185.00      74.00
Z990      3      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      3      MISC LABOUR CODE (EXTERNAL)      0.40      185.00      74.00
Z990      4      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
Z990      6      MISC LABOUR CODE (EXTERNAL)      0.50      185.00      92.50
Z990      6      MISC LABOUR CODE (EXTERNAL)      0.09      185.00      16.65
Z990      6      MISC LABOUR CODE (EXTERNAL)      0.41      185.00      75.85

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                Parts Total:      248.31
                Labour Total:      481.00
                Sublet Total:      0.00
                Extras Total:      0.00

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                >>>>> Claim Total:      729.31

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Customer Signature: _____

Date: _____