



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
FAX 812.868.1012

W/O: 77253
Promised Date: 24 JUL 25

CUSTOMER WORK ORDER

WO #: 77253 (Appointment Date: 08 JUL 2025 - Time: 04:30pm)

Customer: 49549 - KOZIATEK, KARL E. - Stock #:

812-843-4790

Tag:

Author: GA

Location: 0813 BH TO CLOSE

Stock Desc: 2024 5W FOREST RIVER

CHEROKEE WOLF PACK 320PACK13.5

Chassis #:

Serial #: 5NHFCTH28RC222450

Mileage:

Licence:

Invoice #:

Date In: 08 JUL 25

Promised: 31 JUL 25

Date Sched:

Completed: 18 AUG 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE LCI ONE CONTROL IS NOT WORKING AND FLASHING 5 TIMES

CAUSE: Pulled unit into shop and hooked up to shore power. The controll panel flashed 5 times. None of the functions work on the controll panel. Removed the controll panel from the wall and removed the power wires to complete a hard reset. Nothing changed. Plugged board back into power and pushed the red button on the back of the board. Nothing changed. Contacted tech support and was told to locate the unity board and then take voltage and ohms measurements at the controll board and unity board. Unplugged the unit from shore power and disconnected the solar management system from the battery sine there isn't a shut off for it. The voltage at the battery is 13.2 volts. The voltage at the controll board and the unity board is 13.1. The ohms reading at the unity board is 118. The ohms reading at the controll board. There is another canbus wire that leads down into the floor. Tried to locate where this wire goes to so icould test it. Verified that the wire was prepped for self levsystem but was not installed. Swapped can bus wires and tried to get board to function. Nothing changed. I downloaded the one controll application on my phone and tried to access the unity board functions. I couldn't get the unity board to respond tech support said it's the unity board that is bad. Cleaned up tools and typed notes. Filled out parts request form.Parked unit. Received parts and ticket for unit on 7-28-25. Pulled unit into shop. Removed original unity board. Installed the new unity board. Went to test function and the controll board is still flashing 5 times and not responding. Called tech support and couldn't get through quickly. Left a callback number for them to contact me and advise further instructions.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
2022074232	LIPPERT UNITY BOARD	1.00	481.53	481.53

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-BOARD	1.00	7.70	7.70

Subtotal for Job #1: 581.73

Job #2 - Warranty

COMPLAINT: NOW THAT THE CONTROL BOARD HAS BEEN REPAIRED THE MONATOR PANEL IS



Customer #: 49549
KOZIATEK, KARL E.

NOT WORKING PER LCI WE NEED TO REPLACE

CAUSE: Replace monitor.

CORRECTION: Pulled unit into shop. Received new part and plugged into the unit. All functions are working. Installed monitor onto wall and secured unity board to the wall. Installed access panel for unity board. Cleaned up tools. Typed notes. There are also other notes on previous work order.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	55.50

Parts

Part #	Description	Qty	Price	Total
F100345213	MONITOR PANEL, CHEROKEE TOTAL CONTRO	1.00	151.53	151.53

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MONITOR PANEL	1.00	15.68	15.68

Subtotal for Job #2: 222.71

Parts Total: 633.06
Labour Total: 148.00
Sublet Total: 0.00
Extras Total: 23.38
WORK ORDER TOTAL: 804.44

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Aug 2025

W/O: 77253
Promised Date: 31 JUL 25



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KOZIATEK, KARL E.

