

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 77253  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 49549 - KARL E. KOZIATEK  
Address: 16176 UNICORN RD., CANNELTON, IN

47520

Phone: 812-843-4790

Stock Number: 2024 CHEROKEE WOLF PACK 320PACK13.5

VIN:

HIN:

SER#: 5NHFCTH28RC222450

Mileage:

Work Order Comp: 18 AUG 25

Auth. No:

Dealer #:

Warr. Date:

Work Order Date: 08 JUL 25

Inv #: 421207

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WO # Job # Description JOB INFORMATION  
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77253 1 THE LCI ONE CONTROL IS NOT WORKING AND FLASHING 5 TIMES  
Pulled unit into shop and hooked up to shore power. The controll panel flashed 5 times. None of the functions work on the controll panel. Removed the controll panel from the wall and removed the power wires to complete a hard reset. Nothing changed. Plugged board back into power and pushed the red button on the back of the board. Nothing changed. Contacted tech support and was told to locate the unity board and then take voltage and ohms measurements at the controll board and unity board. Unplugged the unit from shore power and disconnected the solar management system from the battery sine there isn't a shut off for it. The voltage at the battery is 13.2 volts. The voltage at the controll board and the unity board is 13.1. The ohms reading at the unity board is 118. The ohms reading at the controll board. There is another canbus wire that leads down into the floor. Tried to locate where this wire goes to so icould test it. Verified that the wire was prepped for self levsystem but was not installed. Swapped can bus wires and tried to get board to function. Nothing changed. I downloaded the one controll application on my phone and tried to access the unity board functions. I couldn't get the unity board to respond tech support said it's the unity board that is bad. Cleaned up tools and typed notes. Filled out parts request form.Parked unit. Received parts and ticket for unit on 7-28-25. Pulled unit into shop. Removed original unity board. Installed the new unity board. Went to test function and the controll board is still flashing 5 times and not responding.

Claim : 77253

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Called tech support and couldn't get through quickly. Left a  
callback number for them to contact me and advise further  
instructions.

77253 2 NOW THAT THE CONTROL BOARD HAS BEEN REPAIRED THE MONATOR PANEL  
IS NOT WORKING PER LCI WE NEED TO REPLACE  
Replace monitor.  
Pulled unit into shop. Received new part and plugged into the  
unit. All functions are working. Installed monitor onto wall and  
secured unity board to the wall. Installed access panel for unity  
board. Cleaned up tools. Typed notes. There are also other notes  
on previous work order.

Part No	Job#	Description	PARTS	Qty	Price	Total
2022074232	1	LIPPERT UNITY BOARD		1.00	481.53	481.53
F100345213	2	MONITOR PANEL, CHEROKEE TOTAL CON		1.00	151.53	151.53

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.50	185.00	92.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00
FRT	1	UPS-BOARD		1.00	7.70	7.70
FRT	2	UPS-MONITOR PANEL		1.00	15.68	15.68

Parts Total: 633.06  
Labour Total: 148.00  
Sublet Total: 0.00  
Extras Total: 23.38

>>>> Claim Total: 804.44

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_