

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2366989
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFC7TY039024
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKT17SC-95
		DEALER RO #	77252
		CLAIM START DATE	07/15/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 20-66-02-17-000672	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:03:39 :: THE ENTRY DOOR NEEDS ADJUST. Entry door The sliding door was needing adjustments so I moved the black striker over now the door will shut properly and smoother			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 2	Operation Code 20-66-02-00-000664	Operational Description Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:15:18 :: THE ENTRY DOOR FRAME IS COMING APART Frame on front door The frame of the front entry was coming off so I took it off completely and took out all the nails and then I took the trim and took some wood putty and filled in the spots where i shot in new nails up and also used a touch up pin to blend in the color and the frame is now in the correct spot and not pushed out			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 3	Operation Code 30-100-24-00-001046	Operational Description Cabinet Door - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:17:03 :: THE KITCHEN CABINET WOOD IS BROKEN. Broken door Fixed the door that was broken inside the cabnet took the screw that caused the board to warp and split			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 4	Operation Code 60-144-12-00-001374	Operational Description Toilet Seat - Plumbing/Toilet (Dometic, Sealand)/Resecure or Tighten/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:18:10 :: TOILET SEAT IS LOOSE Toilet seat		

The toilet seat is loose from the factory and so I snapped it back down into place and pushed it together so the seat would not be loose and be broken

Model# NA Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50

Serial# NA Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 5 Operation Code Operational Description
10-11-24-00-000205 Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:19:42 :: THE SLIDE ROOM RAIL IS BENT Slide room Ran slide room in and also took a small amount of tape off of the slide room slide and also held in slide room after room came in for 5 seconds for motors to sync then I also checked it from outside and didn't see or noticed anything that would make the room bow or bend so I had another tech push slide out button and the bend or bow isn't on the camper so it shuts properly now

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 6 Operation Code Operational Description
30-102-24-00-003061 Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:21:15 :: THERE ARE SPOTS ON THE CEILING THAT NEED TO BE TOUCHED UP Ceiling marks Took some white putty to cover up marks in ceiling that were noticed by technician

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 7 Operation Code Operational Description
30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:24:47 :: THE SIDE CABINET ON THE OFF DOOR SIDE OF THE BEDROOM IS BROKEN. Front door Front door was needing adjustments so I moved the striker and also moved the screws now door will shut properly

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

Labor

Line# 8 Operation Code Operational Description
30-102-12-00-001096 Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:26:36 :: THERE IS TRIM ON BOTH SIDES OF THE BATHROOM THAT ARE BROKEN. Bathroom door frame Got 5 staples and added to frame as well as added 3m adhesive tape to the back of the trim to insure that it wouldn't come loose and added screws back into the correct position now the trim is in correctly

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 9 Operation Code Operational Description

60-141-12-00-001592

Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-07-15 11:27:29 :: THERE ARE AREAS IN THE SHOWER THAT NEED SILICONE ADDED Silicone sealer in bathroom Added silicone to spots in the bathroom in shower where the factory didn't get to to prevent water damage to the shower fixed it by adding sealer in open grooves

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
please attach clear pictures of the sealant issue on top of the surround
plant doesn't seal around the tub and surround

thank you
it has already been fixed i cant show pics of the issues however you can see the blue tape where we had to seal
code requires pictures of the issue for warranty review or coverage
thank you

Submitted	Labor Amt	\$333.00	Approved	Labor Amt	\$296.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$333.00		Total	\$296.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.