

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2362630
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB1SX032479
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT293TQBCKLE
LARRY D ENNIS		DEALER RO #	77245
2500 McDowell Rd		CLAIM START DATE	07/10/2025
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/26/2024	WARRANTY EXPIRATION DATE	07/26/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-88-01-11-000874	Fan Motor Only - Exterior/Power Roof Vent (ShurFlo)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:39:32 :: VENT FAN IN CEILING OF KITCHEN NOT WORKING Exhaust fan doesn't work After inspection of the exhaust fan. Found that the fan motor is bad. Replaced the motor and fan works properly now			
Model#	NA	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#	NA	Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			
	INTERNAL ERROR			
	INTERNAL ERROR			
	IS THIS A SHURFLO OR MAXXAIR FAN?			
	BVD0218-00 VENTLINE FAN MOTOR			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-46-01-13-000730	Window Glazing, Seal - Exterior/Windows/Replace/Visibility		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:41:29 :: WINDOW GASKETS IN SLIDEOUT KEEP COMING OUT ON THE RIGHT FROM INSIDE THE CAMPER Window gasket keeps coming out. After inspection of gasket i found that the gasket was not installed correctly. I installed it correctly and it works properly. And the inside gasket that runs down the side on the inside was out of its track and causing the gasket around the window to come off because it was going out with the slideroom. But I ran it in and out several times and both gaskets stayed where they should			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#		Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	THIS WAS AUTHORIZED FOR REPLACEMENT ON CLAIM 2073166. THIS WOULD BE WORKMANSHIP WITH THE GASKET NOT BEING INSTALLED CORRECTLY AND NOT WARRANTABLE.			

Labor

Line# 3	Operation Code	Operational Description
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:42:24 :: CHECK HINGES ON DOORS OF DINETTE BROKEN DOOR CLOSEST TO THE BUNKHOUSE Dinette cabinet door hinges loose Inspect the dinette cabinet door and found top hi g screws were missing. So t painted new longer screws and it works properly now. After fixing this one I noticed the other cabinet under dinette was not staying closed. So I adjusted the latch and it	

works properly now

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Labor

Line# 4

Operation Code

30-99-24-00-001015

Operational Description

Mini-Blind - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:47:16 :: THE BLIND WILL NOT OPEN AND IT IS ON THE SAME WINDOW WITH THE SEAL Blind won't stay up After inspection of the blind. It was just out of adjustment. So I tightened up both strings. And it works properly now

Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.25
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.25
Notes				

Labor

Line# 5

Operation Code

60-139-19-00-001562

Operational Description

Sink - Plumbing/Kitchen (Galley) Sink/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:47:36 :: CHECK SINK CAUCKING, STATES IT APPEARS IT IS SINKING Sink may be dropping After inspection I found sink is secure. And checked no open recalls on the sink. Cleaned and re chalked. Sink looks good

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE
THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED

Labor

Line# 6

Operation Code

10-11-01-00-000208

Operational Description

Slide Out Slip On D-Seal - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:48:25 :: GASKET ON SLIDE WILL NOT FLIP IN WHEN SLIDE COMES IN, SAME SIDE AS WINDOW GASKET ISSUE Gasket on slide room Customer stated gasket on slide room won't go in when room goes in. The gasket on the bottom is supposed to be like that to keep the water from the tires out

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

THIS SOUNDS LIKE NO ISSUE WAS PRESENT?
the problem was the gasket on coming falling off
UPDATED OPERATION CODE

Labor

Line# 7

Operation Code

60-138-01-00-001537

Operational Description

Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:49:45 :: BLACK TANK FLUSH CHECK VALVE IS LEAKING UNDER THE BATHROOM SINK Black tank flush valve After inspection of it is found that the line was loose. I pointed to the line that was loose in my picture. After I tightened it up and it ran water through it I couldn't is replicate the leak. It works properly now.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

Labor

Line# 8

Operation Code

Operational Description

30-91-01-11-004472

Charging Center - USB and USB-C - Interior/Living Quarters, Sofa, Chair/Replace/
Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-10 14:50:36 :: USB JACK BY ENTRANCE DOOR DOES NOT WORK USB port not working After inspection of the USB port. I found that the USB port is working properly it is the C type port that's not working. Replaced part and it works properly now

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$416.25	Approved	Labor Amt	\$286.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$416.25		Total	\$286.75

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.