

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2380397
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC9SU045440
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184BHS
ABIGAIL K HELMS		DEALER RO #	77239
2355 BULLOCKTOWN RD		CLAIM START DATE	07/26/2025
Boonville, IN 47601		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/19/2025	WARRANTY EXPIRATION DATE	07/19/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-106-01-12-001216	Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-26 11:20:10 :: FRONT MARKER LIGHT DOOR SIDE FULL OF WATER AND NOT WORKING Door side front clearance lights don't work After inspection of the light it was full of water. Put a new light on and it works properly now			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	20-453-02-17-001104	Folding Bunk Door Locking Travel Latch - Exterior/Folding Bunk End/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-26 11:20:46 :: LATCH FOR THE BED IS BROKEN AND NEEDS REPLAED Front bedroom latch missing slide bar Took off broken latch and installed the new latch that has the slide bar in it. And it works properly now			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-69-01-00-000707	Compartment Door Gasket - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-26 11:21:44 :: Seal on the outside kitchen DAMAGED seal outside kitchen replaced seal on outside kitchen door			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-26 11:23:07 :: Decals on the entire unit are bubbling and peeling FOUND ALMOST ALL DECALS ARE NEEDING TO BE REPLACED DUE TO INSTALL ISSUES REPALCE ALL DECALS THAT HAVE BLUE TAPE MARKEDE

Model#	Dir Sub Hrs	12.00	Sub Labor Amt	\$2,220.00
Serial#	Appr Hrs	4.40	Appr Labor Amt	\$814.00

Notes

BUBBLES CAN BE REPAIRED. USING A PIN TO POP AND A SQUEEGEE TO SMOOTH, HEAT CAN ALSO BE USED. PLEASE IDENTIFY THE DECALS THAT ARE NOT REPAIRABLE DUE TO PEELING OR DAMAGE AND CONFIRM HOW MANY WOULD NEED REPLACED AND SUBMIT BUBBLED DECALS ON SEPERATE LINE

there is 7 decals that needs replaced and 3 that can be popped EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

AUTHORIZATION IS TO R&R 7 DECALS AND REPAIR 3 DECALS.

Labor Line# 5

Operation Code	Operational Description
70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-11-14 12:52:23 :: CUSTOMER STATES HE GETS NO RECEPTION FROM THE TV ANTENNA Antenna not getting channels Inspection of the customer supplied tv and antenna. First they had the cable from tv in the wrong port on the wall. It needs to be connected to the tv port. When i did that still no reception. So i put the tester on the cable and it was showin open. So i took antenna off roof and hooked to the cable at antenna and at the wall and it still showed open. So i looked and the cable connector and it looked like it was pull out of the cable. So i put two new ends on the cable and tested it and it showed good then. So i put everything back together and did a channels serch and i found tv channels. So tv antenna works properly now

Model#	Dir Sub Hrs	1.20	Sub Labor Amt	\$222.00
Serial#	Appr Hrs	1.20	Appr Labor Amt	\$222.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$2,590.00
	Parts & Freight	\$0.00
	Total	\$2,590.00

Approved	Labor Amt	\$1,184.00
	Parts & Freight	\$0.00
	Total	\$1,184.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.