

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77239
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55985 - ABIGAIL HELMS
Address: 2355 BULLOCKTOWN RD BOONVILLE, IN

47601

Phone: 812-589-5361

Stock Number: 11552 - 2025 CATALINA SUMMIT 184BHS 5ZT2CAGC9SU045440

VIN: 5ZT2CAGC9SU045440 HIN: SER#: 5ZT2CAGC9SU045440

Mileage: 0 Work Order Comp: 14 NOV 25

Auth. No: Dealer #:

Warr. Date: 17 JUL 25 Work Order Date: 07 JUL 25 Inv #: 424485

WO # Job # Description JOB INFORMATION

77239 2 FRONT MARKER LIGHT DOOR SIDE FULL OF WATER AND NOT WORKING
Door side front clearance lights don't work
After inspection of the light it was full of water. Put a new
light on and it works properly now

77239 3 LATCH FOR THE BED IS BROKEN AND NEEDS REPLAED
Front bedroom latch missing slide bar
Took off broken latch and installed the new latch that has the
slide bar in it. And it works properly now

77239 6 Decals on the entire unit are bubbling and peeling
FOUND ALMOST ALL DEALS ARE NEEDING TO BE REPLACED DUE TO INSTALL
ISSUES
REPALCE ALL DECALS THAT HAVE BLUE TAPE MARKEDE

77239 5 Seal on the outside kitchen
bad seal outside kitchen
replaced seal on outside kitchen door

77239 7 CUSTOMER STATES HE GETS NO RECEPTION FROM THE TV ANTENNA
Antenna not getting channels
Inspection of the customer supplied tv and antenna. First they
had the cable from tv in the wrong port on the wall. It needs to
be connected to the tv port. When i did that still no reception.
So i put the tester on the cable and it was showin open. So i
took antenna off roof and hooked to the cable at antenna and at

Claim : 77239

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 the wall and it still showed open. So i looked and the cable
 connector and it looked like it was pull out of the cable. So i
 put two new ends on the cable and tested it and it showed good
 then. So i put everything back together and did a channels serch
 and i found tv channels. So tv antenna works properly now

Part No	Job#	Description	PARTS	Qty	Price	Total
F100627065	2	LIGHT, CLEARANCE AMBER SURFACE MO		1.00	1.99	1.99
C01236503	3	LATCH, BARREL FLAT STRIKE PLATE P		1.00	0.30	0.30
F100418579	6	GRAPHIC, #14 ODS "CATALINA" LOGO		1.00	11.54	11.54
F100418468	6	GRAPHIC		1.00	5.81	5.81
F100597137	6	GRAPHIC, #44 "SUMMIT SERIES" SIDE		1.00	11.95	11.95
F100644727	6	DECAL, 27.5" "A FOREST RIVER BRAN		1.00	4.88	4.88
F100597135	6	GRAPHIC, #27 REAR DIG "SUMMIT SER		1.00	7.68	7.68
F100418584	6	GRAPHIC, #24 REAR "CATALINA" CATA		1.00	10.86	10.86
F100588123	6	DECAL, REAR COACHMEN W/ DOG #90		1.00	41.42	41.42
F100418569	6	GRAPHIC		1.00	1.31	1.31
F100418566	6	GRAPHIC		1.00	4.38	4.38
F100597116	6	GRAPHIC, #11A SIDE FRONT LOWER WH		1.00	5.34	5.34
F100418578	6	GRAPHIC, #13 DS "CATALINA" LOGO		1.00	11.54	11.54
F100597136	6	GRAPHIC, #43 "SUMMIT SERIES" SIDE		1.00	11.95	11.95
F100418467	6	GRAPHIC		1.00	5.81	5.81

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		4.40	185.00	814.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.21	185.00	38.85
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.01	185.00	1.85
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.98	185.00	181.30

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	6	UPS-DECALS		1.00	15.68	15.68
SS	5	SHOP SUPPLIES		1.00	0.00	0.00

Parts Total: 136.76
 Labour Total: 1,184.00
 Sublet Total: 0.00
 Extras Total: 15.68

>>>> Claim Total: 1,336.44

Customer Signature: _____

Date: _____