

e-Authorization

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Authorization number PA03887443 Reference no: 77228 Status: Approved Approved by kiddz Approved date 7/23/2025
 Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGM23SV505037 4/26/2025
 600 E Baseline Rd
 Evansville, IN 47725

Item #	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6101014B	Drain Valves with	0.00	1.30	0.10		1	0.10	Complaint: CUSTOMER ADVISES THAT THE BLACK AND GREY PULL VALVES ARE REVERSED Cause: Black and Grey valves are opposite of the labels... Correction: Pulled unit bay. Unlocked compartment doors. Removed all bunch of stuff from compartment next to water station to gain access to back of Dump valve handles. Had to pull Key Cylinder to retrieve Deadbolt Key from parts cause customer locked every lock on unit. Checked low point drains and valves were closed. Hooked up Water hose to City water connection. Put Toilet Chalk in and let black tank fill to 1/3. Hooked up Dump Tube and pulled Black Valve handles and no flow. Pulled Grey Valve and had flow so the tank handles are swapped in wrong places. Looked Valve handles over and disassembled them and unmounted the lines from the backside and had to reroute the lines around the water pump and put them into the correct spot and put the assembly back together. Cleaned up my tools and put belongings back in the compartment.

KRV- time approved to relabel only.

2	4149014B	Refrigerator - 12 \	0.00	0.80	0.80		1	2.00	Complaint: THE REFRIGERATOR IS LOOSE AT THE AREA THAT HOLDS REFRIGERATOR IN PLACE DURING TRAVEL. THIS IS MOST NOTICABLE ON THE LEFT SIDE OF THE REFRIGERATOR. Cause: Bracket that holds the door shut and supports the top to wall is loose... Correction: The bracket is loose and fridge is not center in its cubby hole. Removed brackets and fridge from cubby. Issue was there was no spacer on the bottom behind the fridge. Took measurements and retrieved a board to match the thickness and depth and mounted it into place. Repositioned the fridge back into place and had to make adjustments 2 times of putting fridge back into place and pulling it back out. And I mounted the top bracket
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paper claims only use one pre-authorization number per warranty claim for
 a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Job Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
3	4149014A Refrigerator - 12 \	0.00	0.20	0.20		1	0.50	into place on fridge and put it in place centered and tightened all mounts, brackets and hardware. Complaint:WHEN OPENING RIGHT DOOR. IT RUBS ON WOOD AT BOTTOM. Cause:WHEN OPENING RIGHT DOOR. IT RUBS ON WOOD AT BOTTOM. Correction:While addressing another job line, I had to remove fridge from its mount and cubby and when I remounted it into position I made it center and fixed the rubbing.
Pre-Authorization number PA03887443				<u>1.10</u>				

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