



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77214
Promised Date:
24 JUL 25



CUSTOMER WORK ORDER

WO #: 77214

Customer: 34550 - BROWN, JR., JERRY
- 812-430-0565
Tag:
Author: BJW
Location: 0711 BH TO CLOSE

Stock #: 11312
Stock Desc: 2024 TT COACHMEN
FREEDOM EXPRESS 259FKDS
Chassis #: 5ZT2FERB0RW028897
Serial #: 5ZT2FERB0RW028897
Mileage:
Licence:

Invoice #:
Date In: 02 JUL 25
Promised: 31 JUL 25
Date Sched:
Completed: 12 JUL 25
Warr. Date: 17 AUG 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE CORD FOR THE FRONT (RIGHT SIDE) RECLINER DOES NOT CAUSE IT TO RECLINE
LOT LOCATION #72

CAUSE: Found that the bolt that holds the release lever in the lower part of the chair i've come loose.

CORRECTION: I removed the center section of the recliners. I tried.
To see if I could find anything broken underneath. I did not see anything so I removed the defective recliner.
When I flipped over the recliner, I found that the bolt that holds the release lever had worked itself out of the nut holding it in place. I tightened the bolt and tested the chair. The recliner is now working as it should. I reassembled the couch and tested both recliners.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	92.50
Subtotal for Job #1:			92.50

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE BLIND BEHIND THE COUCH ON THE REAR (LEFT SIDE) FELL DOWN. CUSTOMER HAS PROPPED IT BACK INTO PLACE.
LOT LOCATION #72

CAUSE: Found that the cover for the blind only had two screws holding it to the wall. The screws fell out.

CORRECTION: I reinstalled the blind cover. I used 4 screws to hold it to the wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #2:			37.00

Parts Total:	0.00
Labour Total:	129.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	129.50



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BROWN, JR., JERRY



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Jul 2025

W/O: 77214
Promised Date: 31 JUL 25



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BROWN, JR., JERRY

