

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2357328
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FERB0RW028897
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET259FKDS-320
JERRY L BROWN JR		DEALER RO #	77214
3903 TIMBER POINTE		CLAIM START DATE	07/07/2025
Evansville, IN 47715		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/23/2024	WARRANTY EXPIRATION DATE	08/23/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-07-07 11:59:20 :: CUSTOMER ADVISES THAT THE CORD FOR THE FRONT (RIGHT SIDE) RECLINER DOES NOT CAUSE IT TO RECLINE LOT LOCATION #72 Found that the bolt that holds the release lever in the lower part of the chair i've come loose. I removed the center section of the recliners. I tried. To see if I could find anything broken underneath. I did not see anything so I removed the defective recliner. When I flipped over the recliner, I found that the bolt that holds the release lever had worked itself out of the nut holding it in place. I tightened the bolt and tested the chair. The recliner is now working as it should. I reassembled the couch and tested both recliners.		
Model#	Dlr Sub Hrs	0.60
Serial#	Appr Hrs	0.50
	Sub Labor Amt	\$111.00
	Appr Labor Amt	\$92.50
Notes		
need clear photos of the 2 big white law tags and of the small white tag right beside the big tags - then I can give to the vendor for their review and recommendations		
photo added		
All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor.		
ANY UPDATE		
resecure bolt in mechanism as authorized by Lippert CASE #6025318 with 0.50 hour for labor		

Labor

Line#	Operation Code	Operational Description
2	30-99-01-00-001030	Valance - Interior/Soft Goods/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-07-07 12:01:02 :: CUSTOMER ADVISES THAT THE BLIND BEHIND THE COUCH ON THE REAR (LEFT SIDE) FELL DOWN. CUSTOMER HAS PROPPED IT BACK INTO PLACE. LOT LOCATION #72 Found that the cover for the blind only had two screws holding it to the wall. The screws fell out. I reinstalled the blind cover. I used 4 screws to hold it to the wall.		
Model#	Dlr Sub Hrs	0.20
Serial#	Appr Hrs	0.20
	Sub Labor Amt	\$37.00
	Appr Labor Amt	\$37.00
Notes		

Submitted	Labor Amt	\$148.00	Approved	Labor Amt	\$129.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$148.00		Total	\$129.50

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	