

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2352608
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TSMJ29P8070164
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	063 / 063A
OWNER INFORMATION		ITEM #	SMT33TSX-63
JOSEPH HOPKINS		DEALER RO #	77194
1715 Speaker Rd		CLAIM START DATE	07/01/2025
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/13/2024	WARRANTY EXPIRATION DATE	06/13/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-78-01-00-000799	Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-01 13:25:06 :: AWNING FABRIC IS TORN AND NEEDS REPLACED FOUND AWNING FABRIC TORN REPLACE FABRIC auto-reply-header-v3 Case Number: 5983414 VIN: P8070164 Hello Jeff Harvey, Thank you for contacting Lippert Customer Care Center. We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor.			
Model#	NA	Dlr Sub Hrs	1.50	Sub Labor Amt \$277.50
Serial#	NA	Appr Hrs	1.50	Appr Labor Amt \$277.50

Notes

PICTURES ARE REQUIRED FOR REVIEW
authorized as requested see below from vendor :

Case Number: 5983414
VIN: P8070164

Hello,,
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor.

Thank you,
Aaron K.
Care Center Customer Service Representative
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

This is a re-submission of claim 2341992
pics available on that claim

Labor

Line# 2	Operation Code	Operational Description	
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code	

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-07-01 13:29:13 :: CUSTOMER ADVISES THAT IT LOOKS LIKE UNIT HAS SOMETHING STUCK TO THE FRONT CAP AND THEN IT LOOKS LIKE IT WAS CLEANED OFF WITH SOMETHING ABRASIVE. CUSTOMER WOULD LIKE FOR US TO LOOK AT THE NOSE CAP AND THEN SHARE OUR RECCOMENDATIONS FOR REPAIR WITH HIM.Flawed area in cap recommendations... WILL HAVE TO BUFF AREA
Additional Note : bhoffman@americanrvcenter.com, 2025-07-01 13:29:41 :: WAITING FOR BODY SHOP TO COME UP AND GIVE AN EST
Additional Note : bhoffman@americanrvcenter.com, 2025-07-01 13:30:19 :: CHECK CLAIM
Claim - 2341992 Additional Note : bhoffman@americanrvcenter.com, 2025-07-01 13:30:35 :: PLEASE PUT BACK IN FEEDBACK

Model#	Dlr Sub Hrs	5.50	Sub Labor Amt	\$1,017.50
Serial#	Appr Hrs	5.50	Appr Labor Amt	\$1,017.50

Notes

PICTURES ARE REQUIRED FOR REVIEW

need a sublet estimate

need a sublet estimate

PER THE BODY SHOP THIS UNIT LOOKS LIKE SOMEONE TRIED TO FIX THIS BEFORE----- PLEASE KNOW THAT BUFFING WILL NOT FIX FOREVER ----- THE METAL NEEDS TO BE REPLACED

I had asked for a sublet estimate to repair the area(repaint clear coat etc.) not just to buff. If you don't feel buffing will take care of the issue then let's not do that. Let's just change the metal.

I can authorize 5.5 hrs total to change this front cap metal. See labor breakdown below :

- R&I both side rails at .50 hrs each - 1 hr

- R&I lower rock guard metal - 2 hrs

- R&R lower cap metal sheet - 2 hrs

- install decals - .50 hrs

TOTAL 5.5 hrs

ok thank you

even tring to repair the are it still would not match or look good thank you for replacement

authorized as requested

- R&I both side rails at .50 hrs each - 1 hr

- R&I lower rock guard metal - 2 hrs

- R&R lower cap metal sheet - 2 hrs

- install decals - .50 hrs

TOTAL 5.5 hrs

Submitted	Labor Amt	\$1,295.00
	Parts & Freight	\$0.00
	Total	\$1,295.00

Approved	Labor Amt	\$1,295.00
	Parts & Freight	\$0.00
	Total	\$1,295.00

DEALER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
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SIGNATURE

All repairs described have been inspected and are satisfactory.