

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77190
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 55978 - DEBORAH BLACKBURN
Address: 11108 BAYER CT EVANSVILLE, IN

47712

Phone: 812-550-0529

Stock Number: 11595 - 2025 COUGAR HALF-TON 29RLP 4YDTCGN25SV506157

VIN: 4YDTCGN25SV506157 HIN: SER#: 4YDTCGN25SV506157

Mileage: 0 Work Order Comp: 18 JUL 25

Auth. No: Dealer #: 1194

Warr. Date: 03 JUL 25 Work Order Date: 01 JUL 25 Inv #: 420052

WO # Job # Description JOB INFORMATION

77190 3 VACUM BREAKER IS BACKWARDS
Vacuum breaker
When the hose, is connected to the black tank, could not hear the water flow, and the black tank was dry. Went to the vacuum breaker and couldn't hear any water flowing. Disconnected the vacuum breaker. Switched the fittings, that didn't help fix the issue. The vacuum breaker was bad because of being backwards, got a new vacuum breaker from the parts department. Put in a new vacuum breaker and tested the black tank flush again. Disconnected the vacuum breaker and blew air threw the lines and the water line coming from the black tank flush connection was clear.

77190 4 AREA NEAR THE BACK SPLASH IS TORN AND NEEDS TO BE FIXED

77190 2 UNDER BELLY IS FULL OF WATER
Water line to the black tank flush had a kink that it was leaking at the kink and leaking into to the underbelly. When pulling the camper from the sales lot had noticed front underbelly was leaking water. Set the camper outside of the service bay. Lower the front of the camper and unscrewed some of the self tappers to drain out the water. Connected the garden hose to the winterizing port and checked for leaks. Disconnected the hose and connected to the city water connection and checked for leaks. Disconnected the hose and connected to the black tank flush connection. Turned on the water but didn't hear it flowing.

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Went inside the camper and checked the black tank flush and it was quiet. Got a job to fix the backwards vacuum breaker. After checking those connections never found a leak yet. After looking into the underbelly found the water line to the black tank flush was leaking at the kink. Cut the underbelly to get closer to the kinked water line. Cut out the kink in the water line and got a elbow fitting from the parts department to fix the problem. Crimped in the elbow fitting then turned on the water to the black tank flush to check for any more leaks. No leaks occurred. Put a backer in the underbelly to screw the underbelly together then covered with black roof tape.

Part No	Job#	Description	PARTS	Qty	Price	Total
BBM94239	3	94239 VACUUM BREAKER/CHECK VALVE		0.00	19.03	0.00
654642	4	Seam - Tape - 1" - Fountain Bark		3.00	0.15	0.45
4794145	2	1/2" PEX PLASTIC 90 DEGREE ELBOW		1.00	0.13	0.13
COFB-UBE425	2	QUICK ROOF EXTREME - BLACK FOR RV		1.00	31.21	31.21

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	3	MISCELLANEOUS REPAIR		0.00	180.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.30	180.00	54.00
Z990	3	MISCELLANEOUS REPAIR		0.00	180.00	0.00
Z990	4	MISCELLANEOUS REPAIR		0.20	180.00	36.00
Z990	2	MISCELLANEOUS REPAIR		1.50	180.00	270.00
Z990	2	MISCELLANEOUS REPAIR		0.06	180.00	10.80
Z990	2	MISCELLANEOUS REPAIR		0.44	180.00	79.20
Z990	2	MISCELLANEOUS REPAIR		0.00	180.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	4	UPS-TAPE		1.00	14.23	14.23

Parts Total: 31.79
 Labour Total: 450.00
 Sublet Total: 0.00
 Extras Total: 14.23

>>>> Claim Total: 496.02

Customer Signature: _____

Date: _____