

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 2351416 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CXNBXRS047006 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 220 / 220A ITEM # APTT243FKS DEALER RO # 77167 CLAIM START DATE 06/30/2025 CLAIM END DATE 01/01/1900	Labor rate: \$185.00 OWNER INFORMATION ERICH P SPRAETZ 3480 HOLLOWAY LN Henderson, KY 42420 USA Retail Date of Purchase 04/25/2025 WARRANTY EXPIRATION DATE 04/25/2026
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Claim Line Details

Labor

Line# 1	Operation Code 70-147-01-11-001790 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-06-30 15:30:15 :: THE AUDIO OUT ON THE TV HAS A LOT OF STATIC CUSTOMER PLUGGED IN A SOUND BAR AND THERE IS A LOT OF STATIC AND CUSTOMER UNPLUGGED THE SOUDN BAR AND PLUGGED IN HEADPHONES AND GOT THE SAME THING NEED TO REPLACE THE TV	Operational Description Jensen TV - Appliances/Television/Replace/Electrical		
Model#	JE4023	Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#	A0922XQCN01403	Appr Hrs	0.50	Appr Labor Amt \$92.50
	Notes could I get a video of the issue. i sent an email video does not have much speaker static if any. Please provide better audio. video does not have much static. It also sounds like the volume is quite high on the TV, We all know that the speaker quality on the flat TV's is not the best. This appears to be in normal operation with high volume levels. sent to vendor for consideration any update please reply to email from Jensen requesting an update. they said it should go to asa so didnt know you if you sent it to them On 7/8 Gary sent to ASA. VCB ASA due to lack of response.			

Labor

Line# 2	Operation Code 20-43-01-00-000589 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-08-22 15:46:57 :: LOOK AT THE FRONT SLIDE ROOM IT HAS A CUT AND THE DECAL IS CUT Decal cut wrong Replaced decal.	Operational Description Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes that is the design. Nothing is missing.			

Submitted	Labor Amt \$148.00 Parts & Freight \$0.00 Total \$148.00	Approved	Labor Amt \$148.00 Parts & Freight \$0.00 Total \$148.00
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DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.