



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77158
Promised Date:
24 11 11 25



CUSTOMER WORK ORDER

WO #: 77158

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0725 CHECK WORK

Stock #: 11635
Stock Desc: 2026 TT KEYSTONE
COUGAR HALF-TON 22MLS
Chassis #: 4YDTCGK21TV500085
Serial #: 4YDTCGK21TV500085
Mileage: 0
Licence:

Invoice #:
Date In: 27 JUN 25
Promised: 31 JUL 25
Date Sched:
Completed: 22 JUL 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi new

CORRECTION: I brought unit in and leveled unit then hooked to city water conection and pressurized the system to check for leaks in the put water in fresh tank and made sure the pump works properly then dewinterized unit and made sure all tank sensors, water outlets/inlets were working properly and not leaking I then removed lp tanks off the front of unit and took to fill both tanks i then put tanks back on unit and made sure appliances on lp were working properly (water heater, gas range, furnace) then did lp drop test to make sure the regulator was at the right pressure then made sure there were no leaks in the system with a 5 minute hold test then made sure all 120 volt outlets, water heater, microwave, refrigerator, air-conditioner were working properly then made sure all 12 volt power lights, speakers, awning, range hood, USB, USB-C outlets were all working properly

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | JLC | N/C |
| Z991 | MISC LABOUR CODE (INTERNAL) | JLC | N/C |
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Parts

| Part # | Description | Qty | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034 | 55362 STD BATTERY BOX | 1.00 | N/C | N/C |

Other Services

| Code | Description | Qty | Price | Total |
|------|-----------------|------|-------|-------|
| SS | SHOP SUPPLIES | 0.00 | N/C | N/C |
| LPGI | LP - UNIT SALES | 8.00 | N/C | N/C |

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: ADJUST STEEPS

CAUSE: Steps

CORRECTION: Adjusted steps so the steps would be level and also adjusted the end so it would be level

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 0.00 |



Customer #: 1000
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| | | | |
|------|----------------------|-----|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 0.00 |

Subtotal for Job #1: 18.00

Job #2 - Warranty

COMPLAINT: EXIT WINDOW SCREEN IS OUT

CAUSE: Exit screen

CORRECTION: The exit screen for the window was laying on the ground when I walked into the camper and noticed the screen wasn't installed correctly so I had to fix that then put it back into the window frame

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 0.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Parts

| Part # | Description | Qty | Price | Total |
|--------|--------------------|------|-------|-------|
| 500627 | CLEAR SIKASIL PLUS | 1.00 | 9.17 | 9.17 |

Subtotal for Job #2: 27.17

Job #3 - Warranty

COMPLAINT: SILICONE NEEDED IN KITCHEN AROUND COUNTER

CAUSE: Added silicone

CORRECTION: Added silicone around kitchen edges for a seal fix

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 54.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 0.00 |

Subtotal for Job #3: 54.00

Job #4 - Warranty

COMPLAINT: CABINETS AROUND TV NOT EVEN

CAUSE: Cabinets near tv

CORRECTION: Cabinet near tv were not even so I adjusted them and then screwed in screws correctly

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 36.00 |

Subtotal for Job #4: 36.00

Job #5 - Warranty

COMPLAINT: TOWEL BAR IN BATHROOM IS NOT MOUNTED

CAUSE: Towel bar

CORRECTION: Towel bar in bathroom was loose so I took it off the wall and also had to find some solution to put on it so it wouldn't come off the wall so I found some spray adhesive and also used some 3m tape that had adhesive also on it and used that to put on the wall then re mounted it on the wall with some stronger screws and also made sure it wouldn't come off the wall that's why the longer time to insure it wasn't coming off the wall

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 36.00 |

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Subtotal for Job #5: 36.00

Job #6 - Warranty

COMPLAINT: BEDROOM TRIM NEEDS WOOD PUTTY

CAUSE: Trim

CORRECTION: Bedroom got putty and marks are fixed that were needing putty on them

| Labor Code | Description | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Subtotal for Job #6: 18.00

Job #7 - Warranty

COMPLAINT: DOOR SIDE TRIM NEAR TIRE IS LOOSE

CAUSE: Trim loose

CORRECTION: Trim was loose near tire got with manager and determined that was supposed to be like so no job was needed

| Labor Code | Description | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Subtotal for Job #7: 18.00

Job #8 - Warranty

COMPLAINT: OFF DOOR SIDE NEAR BEDROOM WINDOW NEEDS SILICONE

CAUSE: Silicone

CORRECTION: Added silicone around the bottom side of the window to insure that it wouldn't leak from the rain or any water to get in and cause damage

| Labor Code | Description | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Subtotal for Job #8: 18.00

Job #9 - Warranty

COMPLAINT: REAR WINDOW NEEDS SILICONE

CAUSE: Added silicone

CORRECTION: Added silicone to back glass where silicone wasn't installed from the factory

| Labor Code | Description | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 36.00 |

Subtotal for Job #9: 36.00

Job #10 - Warranty

COMPLAINT: ENTRY DOOR CORNER IS BENT AT THE BOTTOM

CAUSE: Door bent

CORRECTION: Took a pair of vise grips and slowly gripping the bend and bent it back straight then took a white marker to clean up scratch marks

| Labor Code | Description | Mechanic | Total |
|------------|-------------|----------|-------|
|------------|-------------|----------|-------|



| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 36.00 |

Subtotal for Job #10: 36.00

Job #11 - Warranty

SCRATCHES AND GOUGES ON SLIDE ROOM FACIAI

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|--------|
| Z990 | MISCELLANEOUS REPAIR | SAR | 108.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 72.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 0.00 |

Parts

| Part # | Description | Qty | Price | Total |
|--------|--------------------------------------|------|-------|-------|
| 765966 | Trim - Fascia - Insert - 3mm x 4 7/8 | 1.00 | 5.80 | 5.80 |

Other Services

| Code | Description | Qty | Price | Total |
|------|-------------|------|-------|-------|
| FRT | UPS-FASCIA | 1.00 | 77.30 | 77.30 |

Subtotal for Job #11: 263.10

Job #12 - Warranty

COMPLAINT: LED LIGHT IS HANGING DOWN ABOVE SINK

CAUSE: Led lights

CORRECTION: Lights were coming down and off track so I fixed it by using some 3m adhesive and made sure the lights were in track before adding the 3mtape adhesive to the back of lights and then made sure they were in the correct spot

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Subtotal for Job #12: 18.00

Job #13 - Warranty

COMPLAINT: CABINET DOOR BY MICROWAVE NOT EVEN

CAUSE: Cabnitdoor

CORRECTION: Adjusted cabinets by moving the screws and reposition them and the door will be even now and not be sitting sideways

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |
| Z990 | MISCELLANEOUS REPAIR | JLC | 18.00 |

Subtotal for Job #13: 36.00

Job #14 - Internal

COMPLAINT: THE USB PORT IN THE KITCHEN IS NOT FUNCTIONING.

CAUSE: Outlet

CORRECTION: Usb outlet wasn't working so I took it off the wall and chased the wires down and found the wires were all connected correctly so I chased the wires down and around to see if i could find the black and white wire and then I realized that the gfi was switched or pushed in so I reset the gfi and the outlets started working

Labor

| Code | Description | Mechanic | Total |
|------|----------------------|----------|-------|
| Z990 | MISCELLANEOUS REPAIR | JLC | N/C |

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Z990

MISCELLANEOUS REPAIR

JLC

N/C

Subtotal for Job #14:

0.00

Parts Total: 14.97

Labour Total: 522.00

Sublet Total: 0.00

Extras Total: 77.30

WORK ORDER TOTAL:

614.27

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

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