



Warranty Authorization Form

Date: 6/28/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 97230 Unit: 7M5FP4222SB205513
Series: Paradigm Model: 2025PAR382RK
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22619 BREAKER - 12V - REPLACE (Part return required) Fault Code: POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: UNIT IS ON THE SHOWROOM. EVERY MORNING WHEN IT IS PLUGGED IN, THE LIGHTS WORK FOR A WHILE AND THEN THEY START TO GET DIM AFTER A WHILE. YOU CAN HOOK UNIT TO A JUMP BOX AND THE PROBLEM GOES AWAY

Time Requested: 1.5

Time Allowed: 1.5

Sublet Repairs: 0.00

Cause: No 12 volt through the entire unit.

Remedy: Unplugged the unit from shore power to rest system. Turned disconnect to off. Flipped all breakers to off. Plugged in unit, flipped breaks to on position. Still no 12 volt power. Removed cover and tested converter output. Converter is putting out 13.65. Removed panel next to battery disconnect switch. Inspected wires and breakers. During inspection i noticed the wire leading to the battery disconnect is loose on the re-setable breaker along with all of the nuts on the other breakers. Removed mounting screws on breaker. Had to cut onto the wire terminals because it was welded to the post. Removed breaker. Installed new wire terminal. Received new breaker from parts. Installed wires onto breaker and secured it to the wall. Tightened all other wires on breakers. Plugged in unit and turned on all breakers on panel. I now have 12 volt going through the unit it. Installed cover panel on breaker and fuse box. Installed access panel next to disconnect switch. Labeled breaker and placed in warranty department. Typed notes.

Part Return Req: Yes

Status: Approved