

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2363198
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CABC4SK011599
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT134BHX
		DEALER RO #	77103
		CLAIM START DATE	07/11/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:03:53 :: ENTRY DOOR IS VERY HARD TO OPEN Front door the front door was hard to open soi adjusted it by taking the screws are reposition them and also took a hammer and flitting the striker and latchto insure the door would shut properly			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	20-46-19-00-000721	Window - Exterior/Windows/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:05:17 :: ALL WINDOWS NEED SILICONE Windows needing silicone Added silicone sealer and taped the windows so the silicone sealer will make sure the windows wouldn't be leaking and having wind sounds coming in			
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:06:16 :: BATHROOM DOOR TRIM IS LOOSE Bathroom door The bathroom door wasn't shutting properly so looked at it and noticed the board was bowed so I took it off and then I reposition it and also took 5 screws and made the board flat so the door would shut properly			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	30-92-01-00-001159	Bath Towel Holder - Interior/Interior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:07:08 :: TOWEL RACK IS LOOSE Towel holder			

The towel holder was loose due to the holder not being put in properly and also not screwed into the correct position

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Labor

Line# 5	Operation Code	Operational Description		
	60-141-19-00-001617	Shower Stall - Plumbing/Shower, Tub Surround/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:08:58 :: SHOWER NEEDS SILICONE Bathroom floor Added silicone sealer to the bottom of the shower flooring to insure nothing water would leak and cause damage to the wood inside the camper and also protection of the shower surround			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				
UPDATED OPERATION CODE				

Labor

Line# 6	Operation Code	Operational Description		
	60-141-01-00-001575	Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:18:16 :: SHOWER FAUCET IS LOOSE AT THE WALL Shower head turns When looking in the shower the turn knobs were loose so I took off the surround and tightened the knobs up then I added silicone around the area to make sure it was sealed up correctly			
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00
Notes				
AUTHORIZED AS REQUESTED				

Labor

Line# 7	Operation Code	Operational Description		
	60-141-01-00-001613	Shower Curtain - Plumbing/Shower, Tub Surround/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:20:10 :: SHOWER CURTAIN ISN'T INSTALLED Shower curtain Shower curtain was installed incorrectly so I redid the work and laced in the tabs in the correct way so the shower curtain can be used properly			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				
AUTHORIZED AS REQUESTED				

Labor

Line# 8	Operation Code	Operational Description		
	30-102-24-00-001094	Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:21:06 :: INSIDE STORAGE COMPARTMENT ABOVE FRIDGE IS LOOSE Cabinet above refrigerator Tightened screws down and now cabinet is set properly			
Model# NA	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial# NA	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				

Labor

Line# 9	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:28:25 :: TRIM AROUND BEDROOM AREA IS LOOSE Trim The bedroom trim was loose so I added adhesive and also a small amount of super glue to the trim so it wouldn't come loose			

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Labor

Line# 10	Operation Code	Operational Description		
	40-108-24-11-001334	110 Volt Interior Wiring - Electrical/110 Volt Interior/Repair/Electrical		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-07-11 09:30:17 :: WATER HEATER NOT HOOKED UP				
Water heater When I turned on the switch for the water heater I noticed nothing was happening so I took off the cover under the bed and found out it wasn't plugged in after plugging in i waited 5 minutes before turning on hot water to see if it got hot and in which case it did so I know the water heater is working correctly				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				
AUTHORIZED AS REQUESTED				

Submitted	Labor Amt	\$388.50	Approved	Labor Amt	\$388.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$388.50		Total	\$388.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.