

## Pre-Authorization

|                                     |      |                     |                  |                   |                         |
|-------------------------------------|------|---------------------|------------------|-------------------|-------------------------|
| Pre-Authorization number PA03873168 |      | Reference no: 77101 | Status: Approved | Approved by inglj | Approved date 6/23/2025 |
| Servicing Dealer                    | Name | Address             | VIN              | Retail sold on    |                         |

|      |                      |                                                                   |                   |           |
|------|----------------------|-------------------------------------------------------------------|-------------------|-----------|
| 1194 | Basden's American RV | Basden's American RV<br>600 E Baseline Rd<br>Evansville, IN 47725 | 4YDTSGG1XS7103349 | 3/29/2025 |
|------|----------------------|-------------------------------------------------------------------|-------------------|-----------|

| Nu<br>mbe<br>r of | Root<br>operation | Description    | Sublet | Sub hours | Approved<br>hours | Actual<br>hours | Qty | Base<br>hours | Complaint / Cause / Correction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------|-------------------|----------------|--------|-----------|-------------------|-----------------|-----|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1                 | 6103512B          | Pump - Replace | 0.00   | 1.50      | 0.30              |                 | 1   | 0.30          | Complaint: CUSTOMER ADVISES THAT THE WATER PUMP IS VERY NOISEY WHEN IT IS RUNNING.<br><br>Cause: Noise water pump...<br>Correction: Located water pump under bathroom sink behind removable panel. Added 1/3 fresh water. Turned pump on and open bathroom sink faucet and seen that the outlet line from pump was vibrating drain and the water lines going into the faucet was vibrating the shelf thru the cutout between pump and faucet. I removed the pump and lift it up 3/4in higher off floor so the outlet line from pump doesn't have as much pressure on drain tube. I put a ziptie on the hot and cold lines that go into the faucet and added some insulation around lines at cutout so waterlines are not vibrating she Faucet as much but still fairly loud.<br><br>KRV – Labor time approved in accordance with Keystone RV's flat rate manual.<br>VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only) |

Pre-Authorization number PA03873168

0.30For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company