

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2342826
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKA2XSK092056
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT25RRT-94
KEITH MEYER		DEALER RO #	77097
5023 MONROE SCHOOL RD		CLAIM START DATE	06/23/2025
Monroe City, IN 47557		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/27/2025	WARRANTY EXPIRATION DATE	02/27/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	60-138-24-00-001538	Black Tank Clean Out Hook-Up - Plumbing/Drainage System/Repair/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-06-23 11:54:40 :: CUSTOMER HOOKED HOSE TO THE BLACK TANK FLUSH AND WATER RAN OUT OF THE BOTTOM OF THE TRAILER. CUSTOMER WILL BE WAITING. Loose hose to black tank connection on the backside Connected a hose to the black tank connection, had another tech turn on the water while inspecting the the backside where the vacuum breaker is at. Water was coming out between the hose from the vacuum breaker to the black tank connection. The hose to the black tank connection was not tight so when a hose was connected to the exterior side of the black tank connection water would fall down inside the wall into the underbelly. Tightened the hose to the backside of the black tank connection and water stopped leaking.		
Model#		Dlr Sub Hrs	0.50
		Sub Labor Amt	\$92.50
Serial#		Appr Hrs	0.50
		Appr Labor Amt	\$92.50
	Notes		
	thank you		

Labor

Line# 2	Operation Code	Operational Description	
	70-656-01-11-003979	Furrion AC - complete - Appliances/Roof AC (Furrion)/Replace/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-06-23 11:55:31 :: CUSTOMER ADVISES THAT THE AIR CONDITIONER WILL BLOW AIR, BUT IT IS NOT COLD AIR Compressor not running Plugged in the shore power then powered on the ac to cool for 15 mins. Ac started a little cool but put out hot air while running. Tested the mf, amp draw, voltage and filled out the paperwork. Took pictures of the process. Put in po for a new ac.		
Model#	NA	Dlr Sub Hrs	2.00
		Sub Labor Amt	\$370.00
Serial#	NA	Appr Hrs	2.00
		Appr Labor Amt	\$370.00
	Notes		
	sent to vendor thank you		
	Case #5977548 regarding 2342826 : 4X4TCKA2XSK092056 - BASDEN RV CENTER INC		

Thank you for contacting the Lippert Customer Care Center. Case #5977548 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. Additional resources are also available online at support.lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

For our Dealer and Reseller customers , to see status of your support case please be sure to visit our Business Account Center.

Lippert Business Account Center: Login (lippert.com)

• If you have any questions regarding the Business Account Center, please email customerservice@lci1.com with ATTN: Accounts/Community in the subject line or call 432-LIPPERT (432-547-7378) and ask to speak to Accounts/Community

Thank you,
Lippert Customer Care
thread::L-tWKyqXcqu1Z4kDBWkWmR8

vendor authorized for the R&R of the ROOFTOP AC at 2.00hrs labor thank you:
Hello Erin,

Case 5977548
VIN 4X4TCKA2XSK092056

We will approve up to 2.00 for labor.

This is pre-auth for the R&R of the Rooftop AC 2021130009 : FACR15HESA-PS.

Pre-authorization is information only and will not result in Lippert issuing the replacement. Lippert will defer to the RV Manufacturer for your next steps regarding replacement. .

Mobile fees are not covered under the Lippert warranty for this product.

This case will be listed as "completed" until further communication has been received. It will be reopened/revisited at that time. Communication can still be sent/received regarding this case.

We appreciate your business!

Thank you,
Makala R.
Care Center Customer Service Representative
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

Submitted

Labor Amt \$462.50
Parts & Freight \$0.00
Total \$462.50

Approved

Labor Amt \$462.50
Parts & Freight \$0.00
Total \$462.50

**DEALER
SIGNATURE**

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER
SIGNATURE**

DATE

All repairs described have been inspected and are satisfactory.